HousingPrivacy consent form



This form is to give consent for your information to be shared between relevant government agencies, accommodation, and housing support providers, to help you with housing.

If you don't give consent, you may not be able to get housing support from us.

Protecting and sharing your information

We always protect your privacy.

We'll only share some of your information if you've given consent, or when the law says we have to.

Providers may ask for further information to support them when they work with you. We'll only share more information if there's a housing-related need, or if you've given consent.

Generally, if you don't consent, we can't help with housing or make a referral. If you're concerned about information that will be shared, talk to us and we will try to work it out.

On the reverse of this form is general information about how we protect people's privacy. You can find full details about what we do with personal information in our privacy notice at **workandincome.govt.nz/privacy**

This form asks for your consent to share some relevant information we hold about you with accommodation and housing support providers, and Te Tūāpapa Kura Kāinga – Ministry of Housing and Urban Development. Your consent will also allow for your information to be shared between them. We do this to make sure you get the right support in a timely way.

If you have a partner, or another household member (not including dependent children), who needs housing support, they'll need to complete their own consent form.

Written consent

By signing this form:

- I confirm I've read and understood this form (or had it explained to me)
- I understand what you do with my information and how you protect my privacy
- I consent to my information being shared for housing support, until I'm no longer receiving it
- I understand I can withdraw my consent at any time by contacting the Ministry of Social Development or the housing provider I'm working with.

Client numb	er						
First and middle n	ames			Surname or fan	nily name		
Date of birth	Day	Month	Year	Phone ()			
Client's signature					Day	Month	Year

Verbal consent

This information and how MSD shares it has been explained to the client.

Staff member's name	Day	Month	Year
Staff member's signature	Hour	Minute	am or pm





Collecting your information

We collect your personal information, so we can provide income support, NZ Super or Veteran's Pension, Student Allowance, or Loans and connect you with employment, education and housing services. We do this under various Acts, which are all listed on our website at workandincome.govt.nz/privacy

- To help us do this, we collect information about your identity, your relevant history, and your eligibility for our services.
- We get this information directly from you, and we sometimes collect information about you from others, including other government agencies.
- · You can choose not to give us your personal information, but we might not be able to help you if you don't.

Using your information

We use the information you give us to make decisions about the best way to help you.

- These decisions may be about:
 - whether you're eligible for our services
 - running our operations and ensuring our services are effective
 - the services we'll provide in the future.

Sharing your information

Sometimes, we need to share your information outside our Ministry to reach our goal of helping New Zealanders to be safe, strong, and independent.

- To do this, we may share your information with:
 - prospective employers to help you find work
 - contracted service providers that help us to help you
 - health providers if we need your medical information to assess your eligibility
 - other government agencies when we have an agreement with them
 - some other governments if you may be eligible to get or are getting an overseas pension.
- We also share personal information when the law says we have to.

Respecting you and your information

We make sure we follow the Privacy Act to do what's right when we use your information.

- We treat you and your information with respect, by acting responsibly and being ethical.
- We make sure any technology we use meets strict security standards so it keeps your information safe.

Get in touch if you have a question

You have a right to ask to see your personal information, and to ask for it to be corrected if it's wrong.

- If you have a question or a complaint, please get in touch.
- You can find full details about what we do with personal information in our privacy notice at: workandincome.govt.nz/privacy