



What is MyMSD?



MSD means the Ministry of Social Development.





MSD is a government department.

Work and Income is part of MSD.



It used to be called WINZ.



In this book MSD means:

- Work and Income
- other parts of the Ministry of Social Development.



MyMSD is a new service from MSD.



MyMSD can be used on computers, tablets and mobile phones.



Using MyMSD you can tell MSD when:

- you need assistance
- something has changed.

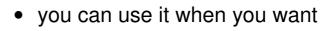
Why is MyMSD better?



MyMSD is better because:

 it is faster and easier than visiting the MSD office





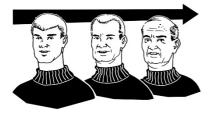
 you do not have to wait in line or on the phone.



What can you do on MyMSD?







With MyMSD you can apply for help like:

- benefits like the Supported Living Payment
- if you do not have enough money to pay for food or the dentist
- NZ Super for when you turn 65.



MyMSD will tell you:

- what you need to do
- what documents you will need to show MSD.







With MyMSD you can tell MSD about:

- money that you have earned from working
- changes to your living situation like moving house
- changes to your contact details like a new phone number.

With MyMSD you can also:

- see what money MSD will be paying you
- see if you owe any money to MSD
- make an appointment to meet at the Work and Income office
- read letters MSD sends you
- see your Community Services Card details.







How do you sign up to MyMSD?



To sign up for MyMSD:

1. go to the website:

my.msd.govt.nz

- 2. sign up as a new user
- 3. set up a PIN to log in
- 4. choose a PIN that is:
 - easy for you to remember
 - hard for someone else to guess.



MyMSD costs less than 1 cent to use if your phone or tablet uses:

- Spark mobile
- Vodafone
- 2 degrees
- Skinny.

Even if you have no data you can still use MyMSD on your phone.



This information has been translated into Easy Read by People First New Zealand Inc. Ngā Tāngata Tuatahi

