



#### What is MyMSD?



MSD means the Ministry of Social Development.





**MSD** is a government department.

Work and Income is part of MSD.



It used to be called WINZ.



In this book MSD means:

- Work and Income
- other parts of the Ministry of Social Development.



MyMSD is a new service from MSD.



MyMSD can be used on computers, tablets and mobile phones.



Using MyMSD you can tell MSD when:

- you need assistance
- something has changed.

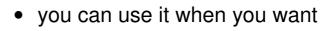
# Why is MyMSD better?



MyMSD is better because:

 it is faster and easier than visiting the MSD office





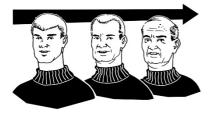
 you do not have to wait in line or on the phone.



### What can you do on MyMSD?







With MyMSD you can apply for help like:

- benefits like the Supported Living Payment
- if you do not have enough money to pay for food or the dentist
- NZ Super for when you turn 65.



MyMSD will tell you:

- what you need to do
- what documents you will need to show MSD.







With MyMSD you can tell MSD about:

- money that you have earned from working
- changes to your living situation like moving house
- changes to your contact details like a new phone number.

With MyMSD you can also:

- see what money MSD will be paying you
- see if you owe any money to MSD
- make an appointment to meet at the Work and Income office
- read letters MSD sends you
- see your Community Services Card details.







## How do you sign up to MyMSD?



To sign up for MyMSD:

1. go to the website:

#### my.msd.govt.nz

- 2. sign up as a new user
- 3. set up a PIN to log in
- 4. choose a PIN that is:
  - easy for you to remember
  - hard for someone else to guess.



MyMSD costs less than 1 cent to use if your phone or tablet uses:

- Spark mobile
- Vodafone
- 2 degrees
- Skinny.

Even if you have no data you can still use MyMSD on your phone.



# This information has been translated into Easy Read by People First New Zealand Inc. Ngā Tāngata Tuatahi

