Please read the instructions on pages 1 to 4 of this application form before starting to fill it in, so you get a feel for what is needed.

Once you have applied for Veteran’s Pension and your application has been processed, we’ll send you your SuperGold Card automatically.

**Who can get Veteran’s Pension?**

**The Veteran's Pension is available as an alternative to New Zealand Superannuation (NZ Super) to:**

- Veterans who have qualifying operational service confirmed by Veterans’ Affairs, and who meet the NZ Super age and residency criteria; or
- Partners of veterans who qualify for a Veteran’s Pension; or
- Surviving spouses of deceased veterans who would have qualified for a Veteran’s Pension had they still been alive.

**How you apply**

**When you can apply**

You can apply for Veteran’s Pension from 12 weeks before you turn 65 to avoid missing out on payments.

If you apply after you turn 65 your payments may only start from the date you apply.

**What you need to do**

You and your partner (if you have one) need to:

1. Fill out this application form.
2. Collect all the documents you need to show us. We tell you about these documents in the application form (look for the 😊) and we also have a list on page 3.
3. Bring this application form and the documents to a meeting so we can make sure we have all the information we need and can answer any questions you might have.
   If you do not already have a meeting arranged, contact us on **0800 650 656** so we can set one up for you.
4. If you prefer, you can send this form and your certified documents to the Veteran’s Pension Centre directly.
   Veteran’s Pension Centre
   PO Box 5515
   Wellington 6145

**Please give us all the information we need.**

If you do not have all the information we need, talk with us and we may be able to help.

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back. In some cases you could even be prosecuted.
Our commitment to YOU

Ka mōhio ki a koe
— know you

We will get to know you, your situation and your needs
We will use your feedback to improve our service
We will make sure you understand everything you need to know
We will respect your privacy and be clear about how we use your information and who we share it with

Ka tautoko i a koe
— support you

We will let you know everything you may be eligible for
The information we give you will be accessible and consistent no matter how you contact us
We will help you however we can, as soon as we can
We will be honest about our mistakes and put them right

Ka mahi tahi ki a koe
— with you

We will respect you and what is important to you
We will let you know your options, rights and obligations
We will work together to achieve shared goals
Our actions will follow our words

How did we do? Let us know by visiting msd.govt.nz/feedback or call us on 0800 650 656
Once you have filled in the application form, use this checklist to tick off all the documents you need for your meeting with us.

Talk to us if you do not have any of the documents, have given them to us recently or if there might be a delay in getting them.

If you have a partner, there are items that they need to provide – see the tick boxes on the right, in the list below.

### Proof of who you are:

<table>
<thead>
<tr>
<th>For you</th>
<th>For your partner (if you have one)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>If you were born in New Zealand</strong>, bring one type of official identification that has your full legal name and your date of birth (for example, your birth certificate, passport, driver licence, firearms licence, deed poll).</td>
<td></td>
</tr>
<tr>
<td><strong>If you were born overseas</strong>, bring proof that you have a right to live in New Zealand (for example, a citizenship certificate, a New Zealand passport, a passport from another country with residence class visa or proof of permanent residence).</td>
<td></td>
</tr>
<tr>
<td><strong>If your name has changed</strong>, bring your marriage certificate, deed poll, or other proof of the name change.</td>
<td></td>
</tr>
<tr>
<td><strong>All people applying</strong> need to bring two more documents that help to prove who you are (for example, a marriage certificate, bank statement, phone or power account, driver licence).</td>
<td></td>
</tr>
<tr>
<td>If you’re using your residence in the Cook Islands, Niue and/or Tokelau to qualify for Veteran’s Pension you need to provide proof of the time you lived in those countries.</td>
<td></td>
</tr>
<tr>
<td>Proof of your bank account, such as a bank statement or deposit slip showing the account name, account number and bank logo. If you have to write any of these details yourself, you need to get the bank to stamp and sign the statement or slip.</td>
<td></td>
</tr>
</tbody>
</table>

**One of the documents above must be at least two years old.**

---

**INFORMATION NOTE:**
Documents need to be originals, or copies of documents that have been certified as a true copy by a Solicitor/Lawyer, Notary Public, Registrar of the Court or Justice of the Peace.
If you have a partner, we need to know some details and see some identification for them. It’s important we have this information because it can affect the amount we can pay.

If your partner doesn’t qualify for Veteran’s Pension themself, you may want to include them in your payments. In this situation, Veteran’s Pension is income tested and you’ll need to provide proof of your and your partner’s income.

Even if you’re not applying to include your partner, we still need their details, identification, and they need to sign the application form.

We also need to know about whether your partner has or is likely to have any entitlement to an overseas pension. Anyone applying for Veteran’s Pension could have their payments affected if their partner qualifies for an overseas pension. There’s more information about overseas pensions on our website.

If you’re going overseas you may still be able to get all or some of your Veteran’s Pension.

We can give you advice about:

- any effect your trip may have on your payments
- avoiding an unexpected debt
- being left stranded overseas without any money if things happen that delay your return to New Zealand.

For more information about going overseas:

- visit workandincome.govt.nz and search on Veteran’s Pension going overseas
- call us on 0800 650 656.
In this form,’you’, ‘your’, and ‘yourself’ means the person applying for Veteran’s Pension. If we say your partner we also mean your husband or wife. These only apply if you have one.

Tell us about yourself

If you’ve received a benefit or extra financial help from us before, write your client number here if you know it. This number can be found on your Community Services Card if you have one.

Client number

What is your full name?

Mr  Mrs  Ms  Miss  Other

First and middle names

Surname or family name

Is the name on your birth certificate the same as above?

No  Yes

Tell us the name that is on your birth certificate

First and middle names

Surname or family name

Have you ever been known by any other name?

No  Yes

Write them all out below

1. 

2. 

What name would you like us to call you?

The name I wrote in Question 1  The name I wrote in Question 2

Other

Write the full name
What date were you born?

[Day][Month][Year]

Are you:

- [ ] Male
- [ ] Female
- [ ] Gender diverse

Are you currently receiving weekly compensation payments from ACC?

- [ ] No
- [ ] Yes

If you get weekly compensation payments through ACC, in most cases you can’t get Veteran’s Pension for the same period. You may be able to get Veteran’s Pension if ACC have confirmed:
- you can get both payments for a period of time, or
- the date your ACC payment stopped.

If you need help call ACC on 0800 101 996.

What is your Inland Revenue tax number?

[ ] [ ] [ ] [ ] [ ] [ ]

What tax code do you want to use for your Veteran’s Pension payments?

[ ]

You can work out your tax code using the online calculator at ird.govt.nz or phone Inland Revenue on 0800 227 774.

Where do you live?

Flat/House number  Street name

Suburb

Town/City

Is your mailing address different from where you live?

- [ ] No
- [ ] Yes  **Tell us your mailing address**

**Tell us more about you**

**Tell us how we can contact you**
How else can we contact you?

Tick the best way for us to first contact you

<table>
<thead>
<tr>
<th>Contact Type</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home phone</td>
<td>(            )</td>
</tr>
<tr>
<td>Mobile phone</td>
<td>(            )</td>
</tr>
<tr>
<td>Other phone</td>
<td>(            )</td>
</tr>
</tbody>
</table>

Do you agree to get emails from us, including information about discounts and concessions for SuperGold Card holders?

- [ ] No
- [ ] Yes
- [ ] Tell us your email address
- [ ] I don't have an email address

A SuperGold Card will be sent to you automatically, once your Veteran’s Pension is granted. It gives you access to thousands of discounts and concessions from businesses around New Zealand and Australia, and to New Zealand government and/or local council services.

Tell us your ethnicity

INFO FOR Q14: We collect this information for statistics we use in research and future development work.

- [ ] Māori
- [ ] Which tribe(s) or iwi?
- [ ] New Zealand
- [ ] European
- [ ] Other European
- [ ] Tokelauan
- [ ] Tongan
- [ ] Chinese
- [ ] Cook Island Māori
- [ ] Other
- [ ] Please write below
- [ ] Don’t want to answer

Tell us about your residence status

INFO FOR Q15: This means you consider New Zealand your home, you’re a legal resident, you currently live here on a day-to-day basis and you intend to stay. In deciding if someone is ordinarily resident we look at:
- time spent in New Zealand and your intentions for the future
- property and assets you own here
- which country your bank accounts, cash assets and investments are in
- whether your income is earned here or overseas
- whether you pay tax here
- whether you’re eligible to vote here
- your involvement in the community, clubs and other groups.

- [ ] No
- [ ] Yes

Do you usually live in New Zealand?

Do you regularly visit any countries outside New Zealand?

<table>
<thead>
<tr>
<th>Country you visit or will visit</th>
<th>How often?</th>
<th>How long?</th>
<th>Reason for visiting (for example, holiday, working, living)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**What best describes your residence status in New Zealand?** Tick only one box.

- [ ] New Zealand citizen by birth
  - Go to question 20
- [ ] Granted New Zealand citizenship
  - Date citizenship granted: 
    - Day
    - Month
    - Year
  - Go to question 18
- [ ] Granted permanent residency
  - Date permanent residence granted: 
    - Day
    - Month
    - Year
  - Go to question 18
- [ ] Other
  - What is your residence status?

**When did you arrive in New Zealand?**

- Day
- Month
- Year

**What country were you born in?**

**How many years, from the age of 50, have you lived in any of the following countries?**

- [ ] New Zealand
- [ ] Cook Islands
- [ ] Niue
- [ ] Tokelau
- [ ] None
  - If your answers in these boxes add up to 10 years or more go to question 22

**How many years have you lived in New Zealand between the ages of 20 and 50 years old?**

**Have you ever lived or worked in any countries outside of New Zealand?** Do not include holidays of four weeks or less.

- [ ] No
  - Go to question 25
- [ ] Yes
  - Please list details below
  - Name of country
  - Date you entered this country
  - Date you left this country
  - Holiday
  - Work
  - Visiting family
  - Study
  - Missionary work
  - Humanitarian work
  - Other
Do you get or qualify for a social security benefit, pension or allowance from overseas?

You need to tell us this because your payments may be affected if you get or are eligible for an overseas pension or benefit.

- No ➔ Go to question 25
- Don't know ➔ Go to question 25
- Yes ➔ Tick the box that best describes your benefit, pension or allowance
  - Retirement or old age
  - Superannuation
  - Disability or health condition
  - Widow or survivor
  - Child or dependent
  - War related
  - Other

If you ticked ‘yes’ for question 23, please give details of the payments you get.

<table>
<thead>
<tr>
<th>Payment 1</th>
<th>Payment 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>What country does the payment come from?</td>
<td></td>
</tr>
<tr>
<td>How much do you get each time the payment is made (in overseas currency)?</td>
<td></td>
</tr>
<tr>
<td>Is this amount before or after tax?</td>
<td></td>
</tr>
<tr>
<td>How often do you get the payment (for example, weekly, fortnightly, monthly)?</td>
<td></td>
</tr>
<tr>
<td>What is the name of your pension, allowance or benefit?</td>
<td></td>
</tr>
<tr>
<td>What is the payment reference number?</td>
<td></td>
</tr>
</tbody>
</table>

What bank account would you want your payments to be paid into?

The account is in the name of:

The account number is:

Bank Branch Account number Suffix
Are you applying for Veteran's Pension because of your own service?

- No ➔ What is your partner’s service number?
- Yes

Go to question 33

Do you receive a Disablement Pension from Veterans’ Affairs?

- No
- Yes ➔ What percentage do you get?
- Don’t know ➔ We’ll get this information from Veterans’ Affairs for you.

What country’s forces did you serve with?

Country  Name of unit

What is your service number?

What were the dates of your service?

Date service commenced  Date discharged
Day  Month  Year  Day  Month  Year

Did you serve overseas?

- No ➔ Go to question 33
- Yes ➔ Please tell us the length of your service

What were the theatres of operation and approximate dates?
**Tell us about your household**

If you meet our definition of living alone, we may be able to pay you a higher rate of Veteran’s Pension to recognise the cost of maintaining your home on your own.

You may also get this if you have a partner who’s in residential care, hospital or prison, or in other situations when you’re not living on your own. You can have visitors stay with you for up to 13 weeks and still get the living alone rate.

**Tell us about your living situation**

Do you live alone?

- [ ] I live with my partner  
  Go to question 38
- [ ] I live with other people  
  Go to question 34
- [ ] Yes  
  Go to question 35

**Please provide details for anyone you live with:**

**Person 1**

- Relationship to you

Is this person 18 years or younger?

- [ ] No  
  Go to next person or question 37
- [ ] Yes  
  Answer the following
  
  What is their date of birth?  
  Day  Month  Year

Does this person attend school or a tertiary institution?

- [ ] No  
  [ ] Yes

**Person 2**

- Relationship to you

Is this person 18 years or younger?

- [ ] No  
  Go to next person or question 37
- [ ] Yes  
  Answer the following
  
  What is their date of birth?  
  Day  Month  Year

Does this person attend school or a tertiary institution?

- [ ] No  
  [ ] Yes

**Person 3**

- Relationship to you

Is this person 18 years or younger?

- [ ] No  
  Go to question 37
- [ ] Yes  
  Answer the following
  
  What is their date of birth?  
  Day  Month  Year

Does this person attend school or a tertiary institution?

- [ ] No  
  [ ] Yes
Do you have any visitors aged 18 years or older who’ll be staying with you for 13 weeks or longer?

[ ] No  [ ] Yes

**What is your accommodation?**

[ ] House or flat  [ ] A room in a boarding house
[ ] Self-contained ‘granny’ flat  [ ] Hotel or motel
[ ] Self-contained unit in a retirement village or rest home
[ ] A boat moored within New Zealand territorial waters
[ ] Accommodation in a caravan park
[ ] Other  **Please provide details below**

---

**Tell us if you have a partner**

We need to know if you have a partner or husband or wife and some information about them, even if they’re not being included in your Veteran’s Pension. This is so we can pay the right rate and work out whether your partner may be entitled to an overseas pension which could affect your Veteran’s Pension.

By ‘partner’ we mean someone you are in a relationship with. If you’re not sure, you can leave this section blank until you talk to us. In the meantime, go to the Extra Help information section on page 13.

Do you have a partner?

[ ] No  [ ] Go to question 46  [ ] Yes

What is your partner’s full name?

[ ]

What is your partner’s date of birth?

[ ]

Is your partner:

[ ] Male  [ ] Female  [ ] Gender diverse

**What is your relationship status with your partner?**

**Tick one of the following boxes**

[ ] Married  [ ] In a civil union  [ ] In a relationship

---

**ATTACHMENT FOR Q35:**

Bring your marriage or civil union certificate for your current relationship.

**INFORMATION FOR Q36:**

‘Self-contained’ means there is a kitchen or kitchenette and a bathroom.
INFORMATION FOR Q42:
If your partner is living at a different address, for example a rest home, you may qualify for a living alone rate.

Are you living at the same address as your partner?
- No
- Yes  Go to question 44

Where does your partner live?
- Rest home
- Public hospital
- Private hospital
- Prison
- Other  Please tell us where they live

Do you want to include your partner in your Veteran’s Pension?
- No
- Yes  Your partner needs to complete a Veteran’s Pension Application – Partner form

Is your partner receiving a benefit or Veteran’s Pension?
- No  Your partner needs to complete the partner’s residence form on page 15
- Yes  What is their client number?

Extra Help information
You may be able to get extra financial or other help. Most extra help we pay depends on your personal situation and what income or assets you have. You can apply for Extra Help at any time.

For more information about extra help and application forms go to workandincome.govt.nz or you can phone us on 0800 650 656.

Disability Allowance
If you, or a family member, have a disability or medical condition likely to continue for at least six months, you may be able to get help with costs such as ongoing visits to the doctor, medicines, medical alarms, travel, and some other costs. Disability Allowance is income tested.

Do you want to apply for a Disability Allowance?
- No
- Yes  Please complete a Disability Allowance application
Accommodation Supplement

If you have costs from owning your own home, renting, or boarding, you may be able to get an Accommodation Supplement. How much you get will depend on your income, assets, accommodation costs, family circumstances and where you live.

Accommodation Supplement is income and asset tested.

If you and/or your partner are tenants living in a community housing property, you won't be able to get Accommodation Supplement. (Community housing properties are provided by Kāinga Ora (formerly Housing New Zealand) and approved community housing providers.)

Do you want to apply for an Accommodation Supplement?

- No
- Yes  Please complete an Accommodation Supplement application

Temporary Additional Support

Temporary Additional Support helps with essential costs for a short time when you've tried everything you can think of, and still can't pay for them.

To get Temporary Additional Support, your assets will need to be below a certain level.

Do you want to apply for Temporary Additional Support?

- No
- Yes  Please complete a Temporary Additional Support application

Dependent children in your care

A dependent child is a child who is financially supported by you and is living with you as a member of your family.

Do you have dependent children in your care?

- No
- Yes  You may be able to get other forms of financial assistance. Please ask us about this.

Community Services Card

The Community Services Card can help you with the costs of health care. You'll pay less for some health services and prescriptions.

This will be included on your SuperGold Card and sent to you automatically.

If you don't have a partner, please go to page 18
This partner’s residence form should be completed by the partner of the person applying for Veteran’s Pension if they are:

- not already receiving Veteran’s Pension
- not being included in your Veteran’s Pension
- not already receiving a benefit.

We need this information so that we can pay the right rate. For more information about why your partner needs to complete this form, please read the ‘If you have a partner’ section on page 4.

In this form, ‘you’, ‘your’, and ‘yourself’ means the partner of the person applying for Veteran’s Pension. By partner, we also mean husband or wife.

Tell us about yourself

If you’ve received a benefit or extra financial help from us before, write your client number here if you know it. This number can be found on your Community Services Card if you have one.

Client number

Tell us the names you’ve been known by

ATTACHMENT FOR Q1:
Bring proof of who you are. What you need to bring is explained on page 3.

What is your full name?

- Mr
- Mrs
- Ms
- Miss
- Other

First and middle names

Surname or family name

Is the name on your birth certificate the same as above?

- No
- Yes

First and middle names

Surname or family name

Have you ever been known by any other name?

- No
- Yes

ATTACHMENT FOR Q3:
Bring your marriage certificate, deed poll, or other proof of any name change.

Write them all out below

1.

2.
What name would you like us to call you?
- The name I wrote in Question 1
- The name I wrote in Question 2
- Write the full name

What date were you born?
Day  
Month  
Year

Are you:
- Male
- Female
- Gender diverse

Tell us about your residence status

Do you usually live in New Zealand?
- No
- Yes

What best describes your residence status in New Zealand? Tick only one box.
- New Zealand citizen by birth  
  Go to question 11
- Granted New Zealand citizenship  
  Date citizenship granted: Day  
  Month  
  Year  
  Go to question 9
- Granted permanent residency  
  Date permanent residence granted: Day  
  Month  
  Year  
  Go to question 9
- Other  
  What is your residence status?

When did you arrive in New Zealand?
Day  
Month  
Year

What country were you born in?
Tell us if you’ve lived or worked overseas

INFORMATION FOR Q11:
Periods of overseas residence may:
• affect entitlement to some benefits
• mean you’re eligible for an overseas benefit or pension.
For more information, phone 0800 777 227.

HOW TO ANSWER Q11:
Your reason for being in a country may be that you were there for a working holiday, you were living there, you were born there. If you don’t know the exact date we’ll accept a month and year.

Have you ever lived or worked in any countries outside of New Zealand?

☐ No ☐ Go to page 17 ☐ Yes  Please list the details below

<table>
<thead>
<tr>
<th>Name of country</th>
<th>Date you entered this country</th>
<th>Date you left this country</th>
<th>Holiday</th>
<th>Work</th>
<th>Visiting family</th>
<th>Study</th>
<th>Missionary work</th>
<th>Humanitarian work</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
</tbody>
</table>

Do you get or qualify for a social security benefit, pension or allowance from overseas?

☐ No ☐ Don’t know ☐ Yes  Tick the box that best describes your benefit, pension or allowance
- Retirement or old age
- Superannuation
- Disability or health condition
- Widow or survivor
- Child or dependent
- War related
- Other

If you ticked ‘yes’ for question 12, please give details of the payments you get.

<table>
<thead>
<tr>
<th>Payment 1</th>
<th>Payment 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>What country does the payment come from?</td>
<td></td>
</tr>
<tr>
<td>How much do you get each time the payment is made (in overseas currency)?</td>
<td></td>
</tr>
<tr>
<td>Is this amount before or after tax?</td>
<td></td>
</tr>
<tr>
<td>How often do you get the payment (for example, weekly, fortnightly, monthly)?</td>
<td></td>
</tr>
<tr>
<td>What is the name of your pension, allowance or benefit?</td>
<td></td>
</tr>
<tr>
<td>What is the payment reference number?</td>
<td></td>
</tr>
</tbody>
</table>
When you’re getting payments from us, there are some things you need to do to make sure you’re getting paid the right amount. So does your partner, if you have one.

If you don’t do these things, we could pay you the wrong amount. It could also mean we have to reduce or stop your payments. We don’t want you to miss out on money you need so please read these carefully.

**Let us know when things change**

You need to let us know about changes that might affect the amount you’re paid.

Changes to information about you or your family, like:
- name, address, contact details or bank account number
- starting or stopping living alone
- starting or ending a relationship, marriage, or civil union
- your partner passes away
- the number of dependent children you support.

We also need to know if you:
- go into or come out of hospital
- are being held in custody or on remand.

If we have the wrong information we could pay you the wrong amount. If we pay you too much you might have to pay us back.

**Tell us if you’re going overseas**

If you’re travelling or moving overseas you may need to let us know because we may have to change or stop your payments. Whether you need to let us know will depend on your travel plans. There are some examples below.

If there’s a good reason you can’t tell us before you go, then you need to let us know as soon as you can.

To let us know your travel plans, you can complete a form on our website. Go to workandincome.govt.nz and search on Overseas travel dates.

**When you get other payments from us**

If you get other payments from us like Winter Energy Payment, Disability Allowance, Accommodation Supplement or Temporary Additional Support, you can keep getting them only for the first 28 days you’re away. You need to let us know about your travel plans before you go.

**Travelling for short trips of 28 days (four weeks) or more**

You need to let us know if:
- you’re going to be away more than 28 days, or
- you don’t know how long you’ll be away for, or
- you intend to have more than one overseas trip in the next 12 months.
Travelling for 26 weeks or less
You can travel to any country for 26 weeks or less and keep getting your payments as usual.
If you’re still overseas after 26 weeks your payment may stop. If you’re still over there after 30 weeks you may have to repay all your payments since you left.
If you get held up because of circumstances beyond your control that you couldn’t have known about before you left, you may be able to keep payments made in the first 26 weeks.

Travelling for more than 26 weeks
If you have no intention of living in the countries you’re planning to visit, you may be able to get all or some of your Veteran’s Pension while you’re away. At least six weeks before you go, you need to contact us to apply to get your payments overseas. What you’ll get depends on where you go and how long you’ve lived in New Zealand.

Going overseas to live
You can live almost anywhere in the world and still get all or some of your NZ Super. What you’ll get depends on where you go and how long you’ve lived in New Zealand. Generally you must apply for payment overseas about 4-6 weeks before you leave New Zealand. To arrange a meeting, call our International Services team on 0800 777 227.

What can happen if you don’t meet your obligations
Your payments can stop if you don’t tell us something we need to know.

You need to do the things listed above to keep getting payments from us. So does your partner, if you have one.
If you don’t tell us something we need to know, your payments can stop. In some cases you could even be prosecuted.

Your rights
You have the right to ask us to review any decision we make about your payments.
If you don’t think we have things right or there’s something you don’t understand:
• call us – we can usually fix it over the phone
• you have the right to ask us to review the decision. Find out how at msd.govt.nz/reviews
Privacy Statement

The Ministry of Social Development includes Work and Income, MSD Housing Assessment, Senior Services, StudyLink and other service lines. The legislation administered by the Ministry of Social Development allows us to check the information that you give us. This may happen when you apply for assistance and at any time after that. The Privacy Act 1993 requires us to tell you why we collect the information and what we will do with it.

Why we collect information

The information you give us is collected under the authority of the legislation administered by the Ministry of Social Development and will be held by the Ministry of Social Development.

The information is collected for the purposes of the legislation administered by the Ministry of Social Development including:

- granting benefits and other assistance under the Social Security Act 2018
- delivering superannuation services under the New Zealand Superannuation and Retirement Income Act 2001
- delivering assistance under the Veteran’s Support Act 2014
- statistical and research purposes
- providing advice to Government
- providing support and services for you and your family
- providing education related services
- care and protection needs of children
- assessing eligibility for social housing and calculating income-related rents under the Housing Restructuring and Tenancy Matters Act 1992
- assessing whether you and/or your partner may be entitled to an overseas pension, benefit or allowance.

You are not required to give the Ministry of Social Development information, but if you do not give us all the information we ask for, your application for benefits or pensions and other assistance may be declined.

We may contact health practitioners

The Ministry of Social Development may contact health practitioners to check any health related information you give us.

We may use information for public housing

Information you give us when you apply for assistance, and at any time after that, may also be used for public housing purposes under the Housing Restructuring and Tenancy Matters Act 1992, including reviewing your eligibility for social housing or your income-related rent.

Public housing is subsidised housing available to people in the greatest need of housing for the duration of their need. It is provided by Housing New Zealand and approved community housing providers.

We may compare the information you give us with information held by other agencies

The information you give us may be compared with information held by other agencies such as Inland Revenue, the Ministry of Justice, Department of Corrections, New Zealand Customs Service, Department of Internal Affairs, Accident Compensation Corporation, Housing New Zealand Corporation, Ministry of Health and Immigration New Zealand. It may also be compared with social security information (for example, pension or benefit information) held by other governments (including Australia, Malta and the Netherlands).

We may share information with Inland Revenue

Under the Tax Administration Act 1994, if you have dependent children, the information you give us may be shared with Inland Revenue for the purpose of administering Working for Families Tax Credits. Inland Revenue may also:

- use the information for the purposes of child support, student loans and taxation
- disclose it to the Ministry of Business, Innovation, and Employment, Statistics New Zealand, the Ministry of Justice, the Accident Compensation Corporation, and the Ministry of Education
- disclose your personal information to your partner.

We may give information to service providers, employers, public housing providers and childcare providers

The Ministry of Social Development may:

- give employers information about you if you use our employment services
- share information with childcare centres to administer your entitlement to childcare assistance
- give information about you to the Tertiary Education Commission, Workbridge, training providers, career services or other agencies that have a formal agreement to provide services on behalf of the Ministry of Social Development, if you use our employment services
- share information about you with public housing providers (such as Housing New Zealand) to administer your housing-related assistance.

We may use your information to give you a better service

Other information that you give us that is not required to assess your entitlement to a New Zealand Superannuation may be used to provide a better service to you.

You have the right to see and correct your information

Under the Privacy Act 1993 you have the right to ask to see all information we hold about you and to ask us to correct that information.
**Applicant**

I have answered all the questions that apply to me and my situation.
The information I have given you is true and complete.
I understand the things I need to do while I'm getting payments.
I will do what I need to do to meet my obligations.
I understand what you do with my personal information and how you protect my privacy.

**Applicant’s name (print)**  **Applicant’s signature**  **Date**

**Applicant’s partner**

I have answered all the questions that apply to me and my situation.
The information I have given you is true and complete.
I understand the things I need to do while I’m getting payments.
I will do what I need to do to meet my obligations.
I understand what you do with my personal information and how you protect my privacy.

**Applicant’s partner’s name (print)**  **Applicant’s partner’s signature**  **Date**

**Helper’s statement**

Complete this if you've helped the applicant or their partner to complete this application form.

**Your first and middle names**  **Your surname or family name**

**Your address**

**Your phone number**

**Tick the box for the statement that applies**

☐ I completed this application form at the request of the person applying. They told me they understood what they were signing. The statements and answers I have completed are true and complete as given to me by the person applying.

☐ I completed this application form at the request of the partner of the person applying. They told me they understood what they were signing. The statements and answers I have completed are true and complete as given to me by the partner of the person applying.

**Helper’s signature**  **Date**

Day  Month  Year
When you’re getting payments from us, there are some things you need to do to make sure you’re getting paid the right amount. So does your partner, if you have one.

If you don’t do these things, we could pay you the wrong amount. It could also mean we have to reduce or stop your payments. We don’t want you to miss out on money you need so please read these carefully.

### Let us know when things change

You need to let us know about changes that might affect the amount you’re paid.

Changes to information about you or your family, like:

- name, address, contact details or bank account number
- starting or stopping living alone
- starting or ending a relationship, marriage, or civil union
- your partner passes away
- the number of dependent children you support.

We also need to know if you:

- go into or come out of hospital
- are being held in custody or on remand.

If we have the wrong information we could pay you the wrong amount. If we pay you too much you might have to pay us back.

### Tell us if you’re going overseas

If you’re travelling or moving overseas you may need to let us know because we may have to change or stop your payments. Whether you need to let us know will depend on your travel plans. There are some examples below.

If there’s a good reason you can’t tell us before you go, then you need to let us know as soon as you can.

To let us know your travel plans, you can complete a form on our website. Go to workandincome.govt.nz and search on Overseas travel dates.

### When you get other payments from us

If you get other payments from us like Winter Energy Payment, Disability Allowance, Accommodation Supplement or Temporary Additional Support, you can keep getting them only for the first 28 days you’re away. You need to let us know about your travel plans before you go.

### Travelling for short trips of 28 days (four weeks) or more

You need to let us know if:

- you’re going to be away more than 28 days, or
- you don’t know how long you’ll be away for, or
- you intend to have more than one overseas trip in the next 12 months.
Travelling for 26 weeks or less
You can travel to any country for 26 weeks or less and keep getting your payments as usual.
If you’re still overseas after 26 weeks your payment may stop. If you’re still over there after 30 weeks you may have to repay all your payments since you left.
If you get held up because of circumstances beyond your control that you couldn’t have known about before you left, you may be able to keep payments made in the first 26 weeks.

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Signature page
Applicant’s copy

Applicant
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The information I have given you is true and complete.
I understand the things I need to do while I’m getting payments.
I will do what I need to do to meet my obligations.
I understand what you do with my personal information and how you protect my privacy.

Applicant’s name (print)
Applicant’s signature
Date
Day Month Year

Please use the document checklist to help you make sure you bring all the documents you need to your meeting with us.

Applicant’s partner’s copy

Applicant’s partner
I have answered all the questions that apply to me and my situation.
The information I have given you is true and complete.
I understand the things I need to do while I’m getting payments.
I will do what I need to do to meet my obligations.
I understand what you do with my personal information and how you protect my privacy.

Applicant’s partner’s name (print)
Applicant’s partner’s signature
Date
Day Month Year

Please use the document checklist to help you make sure you bring all the documents you need to your meeting with us.