



He āwhina mō te utu nama rīhi-whare

Tēnā pea ka panaia koe i tōu whare nā te mea kei te noho nama koe mō te utu rīhi whare. Mehemea ko koe tēnā, ākuni pea ka taea e mātou te āwhina i a koe hei utu i tōu nama rīhi whare.

- Ko tēnei momo āwhina, ehara mō te tangata whiwhi penihana anake. Mō te katoa tēnei momo āwhina.
- Ka māraurau koe i runga anō i te rahi o te utu mahi e whiwhi nei koe me ōu rawa
- Kotahi anake te wā ka whiwhi koe i tēnei āwhina
- Me whakahoki koe i te moni ā tōna wā

Ko wai ka māraurau mō te āwhina hei utu nama rīhi whare?

- mehemea kei te noho nama koe mō tōu utu rīhi whare
- ākuni pea ka panaia koe i tōu whare mō te kore utu i taua nama
- mehemea ka taea te noho tonu ki tōu whare ka utua ana tōu nama rīhi whare.
Hei taurira:
 - e kore e pau tōu kirimana noho whare ākōakenei
 - ka taea tonu e koe te utu rīhi a muri ake nei ahakoa te nama.
- mehemea kua waitohu koe i te kirimana noho whare (he kainoho whare rānei koe i runga anō i tētahi Whakahau Ture Maukino Whānau.

Waihoki me kī mai "ae" koe ki ēnei pātai e whai ake nei:

- Kei te pakeke ake koe i te tau 16?
- Kei Aotearoa koe e noho ana? E mea ana hoki koe kia noho ki kōnei?
 - He kirirarau koe o Aotearoa? Tērā rānei...
 - He tangata noho tūturu koe ki Aotearoa mō neke atu i te rua tau? Tērā rānei...
 - Kei e whiwhi penihana matua koe, pēnā i te Tautoko Kaikimi Mahi?

Ka māraurau anō hoki koe i runga anō i tōu utu mahi e whiwhi nei koe me ōu rawa.

He aha tāu e whiwhi ai

Ko te rahi o te āwhina ka whiwhi koe ka whakaritea i runga anō i te rahi o tōu nama rīhi whare. Ko te pūtea tino nui rawa atu tēnā pea ka whiwhi koe ko \$4,000. Me whakahoki koe i te pūtea ā tōna wā.

Kotahi anake te wā ka taea e koe te whiwhi tēnei āwhina i roto i te tau kotahi, māna tērā tētahi āhuatanga tino motuhake rawa atu, ka mutu, tē taea e koe te paku aha. Hei tauira tēnei – kua mate kōhukihuki pea koe kia kuhu atu ki rō hohipera.

Mehemea ka whakaaetia tōu tono āwhina hei utu nama rīhi whare, ko te tikanga ka utua hāngai atu ki tōu kaituku whare.

Me pēhea te tono

- Waea mai ki a mātou i te nama 0800 559 009
- Mehemea e whiwhi ana koe he penihana kaumātua, he penihana hōia rānei, me waea mai ki tēnei nama: 0800 552 002
- Mehemea e whiwhi ana koe he penihana tauira, he pūtea taurewa tauira rānei, me waea mai ki te nama mō te Hoto Akoranga -0800 88 99 00.

Ka kōrero mātou ki a koe mō ōu āhuatanga, ā, ka whakaritea he wā kia hui tahi kia matapakihia tōu tono.

Mō te roanga atu o te kōrero:

www.workandincome.govt.nz/rentarrears