

# Orphan's/Unsupported Child's Benefit application form



MINISTRY OF SOCIAL  
DEVELOPMENT  
TE MANATŪ WHAKAHIATO ORA

If you need more information go to our website **workandincome.govt.nz** or call us on **0800 559 009**.

We suggest you read the instructions on pages 1 to 4 of this application form before starting to fill it out, so you get a feel for what is needed.

## Support we can give you

If you're raising someone else's child, we may be able to help by meeting some of the costs involved.

**Orphan's Benefit** is for people looking after someone else's child because their parents have died or can't be found, or when they can't look after their child because the parent has a long-term illness.

**Unsupported Child's Benefit** is for people looking after someone else's child because the child's parents can't support them due to a family breakdown.

### **The child you are looking after must be:**

- aged under 18 years, and
- single, and
- financially dependent on you.

### **You must:**

- be aged 18 years or older, and the main caregiver of the child, and
- not be the child's natural or adoptive parent or the step-parent if you are applying for the Unsupported Child's Benefit.

Both you and the child must also normally live in New Zealand.

### **You must give us all the information we need.**

If you don't have all the information we need, talk with us and we may be able to help.

**If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back. In some cases you could even be prosecuted.**

# Our commitment *to YOU*



We will get to know you,  
your situation and  
your needs

Ka mōhio  
ki a koe

—  
**know  
you**

We will make sure you  
understand everything  
you need to know



We will use your  
feedback to improve  
our service

We will respect your  
privacy and be clear  
about how we use  
your information and  
who we share it with



We will let you know  
everything you may  
be eligible for

Ka tautoko  
i a koe

—  
**support  
you**

We will help you  
however we can,  
as soon as we can



The information  
we give you will  
be accessible and  
consistent no matter  
how you contact us

We will be honest  
about our mistakes  
and put them right



We will respect you  
and what is important  
to you

Ka mahi  
tahi ki a koe

—  
**with  
you**

We will work  
together to achieve  
shared goals



We will let you know  
your options, rights  
and obligations

Our actions will  
follow our words



How did   
*wedo?*

Let us know by visiting [msd.govt.nz/feedback](https://msd.govt.nz/feedback)  
or call us on 0800 559 009

# Orphan's/Unsupported Child's Benefit checklist



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Once you've filled in the application form, use this checklist to tick off all the documents you need for your meeting with us.

Talk to us if you don't have any of the documents, have given them to us recently or if there might be a delay in getting them.

## What you need to bring

**INFORMATION NOTE:**  
Documents need to be originals, or copies of documents that have been certified as a **true copy** by a Solicitor/Lawyer, Notary Public, Registrar of the Court or Justice of the Peace.

### Proof of who you are:

For you

For your partner  
(if you have one)

**If you were born in New Zealand**, bring one type of official identification that has your full legal name and your date of birth (for example, your birth certificate, passport, driver licence, firearms licence, deed poll).

☐☐

**If you were born overseas**, bring proof that you have a right to live in New Zealand (for example, a citizenship certificate, a New Zealand passport, a passport from another country with residence class visa or proof of permanent residence).

☐☐

**If your name has changed**, bring your marriage certificate, deed poll, or other proof of the name change.

☐☐

**All people applying** need to bring **two** more documents that help to prove who you are (for example, a marriage certificate, bank statement, phone or power account, driver licence).

☐☐

A form or letter from Inland Revenue showing your tax number.

☐☐

Proof of your bank account details, such as a bank statement or deposit slip.

☐☐

**One of the documents above must be at least two years old.**

**There are more things you need to bring in the table over the page.**

**What you  
need to bring  
for the child**

<b>What you need to bring for the child</b>	
Proof of who the child is:	
Full birth certificate for the child that you're raising	<input type="checkbox"/>
Proof of any income for the child. This may be income that either you or the child receive	<input type="checkbox"/>
For Orphan's Benefit you also need to bring:	
Death certificate(s) for the parents and any estate details	<input type="checkbox"/>
For Unsupported Child's Benefit you also need to bring:	
Copies of Family Group Conference outcomes or Court Orders or Court approved plans	<input type="checkbox"/>

# Orphan's/Unsupported Child's Benefit application form



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## Tell us about yourself

Client number

It's on your Community Services Card, or if you've applied for support from StudyLink or Work and Income before it's on a letter from us.

### Tell us the names you have been known by

1

#### What is your full name?

☐

Mr

☐

Mrs

☐

Ms

☐

Miss

Other

First and middle names

Surname or family name

#### ATTACHMENT FOR Q1:

Bring proof of your identity. What you need to bring is explained on page 3.

2

#### Is the name on your birth certificate the same as above?

☐

No



If no, tell us the name that is on your birth certificate

☐

Yes

First and middle names

Surname or family name

#### HOW TO ANSWER Q3:

For example, have you had married names, English names, changes by deed poll, or aliases?

3

#### Have you ever been known by any other name?

☐

No

☐

Yes



If yes, write them all out below

1.

2.

#### ATTACHMENT FOR Q3:

Bring your marriage certificate, deed poll, or other proof of any name change.

4

#### What name would you like us to call you?

☐

The name I wrote in Question 1

☐

The name I wrote in Question 2

☐

Other



If other, write the full name

## Tell us more about you

5

### What date were you born?

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

6

### Are you:

☐ Male ☐ Female ☐ Gender diverse

7

### What is your Inland Revenue tax number?

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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8

### What bank account would you want your payments to be paid into?

The account is in the name of:

The account number is:

Bank	Branch	Account number	Suffix
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

## Tell us how we can contact you

9

### Where do you live?

Flat/House number Street name

<input type="text"/>	<input type="text"/>
----------------------	----------------------

Suburb

Town/City

10

### Is your mailing address different from where you live?

☐ No ☐ Yes

<input type="text"/>
<input type="text"/>

11

### How else can we contact you?

Tick the best way for us to first contact you

Home phone	( <input type="text"/> )	<input type="checkbox"/>
Mobile phone	( <input type="text"/> )	<input type="checkbox"/>
Other phone	( <input type="text"/> )	<input type="checkbox"/>

12

### Do you agree to get emails from us?

☐ No ☐ Yes  ☐ I don't have an email address



#### ATTACHMENT FOR Q7:

A form or letter from Inland Revenue showing your tax number.



#### ATTACHMENT FOR Q8:

You need to provide proof of your bank account details, such as a bank statement or deposit slip.



#### HOW TO ANSWER Q9:

If you live in a rural area, flat/house number could include your RAPID number, fire number, emergency services number.



#### HOW TO ANSWER Q10:

Mailing address can include a PO Box, rural delivery details, or C/O address.



#### HOW TO ANSWER Q11:

Please only give us contact details you'd like us to use.

## Tell us your ethnicity

13

Tick the group(s) you most identify with.

☐ Māori → Which tribe(s) or iwi?

☐ New Zealand European
 ☐ Niuean
 ☐ Samoan
 ☐ Indian

☐ Other European
 ☐ Tokelauan
 ☐ Tongan
 ☐ Chinese

☐ Cook Island Māori
 ☐ Other ↓ If other, write below

**INFORMATION FOR Q13:**  
We collect this information for statistics we use in research and future development work.

## Tell us about your residence status

14

Do you usually live in New Zealand?

☐ No
 ☐ Yes

15

What best describes your residence status in New Zealand? Tick only one box.

☐ New Zealand citizen by birth
 [Go to question 18](#)

☐ Granted New Zealand citizenship
 → Date citizenship granted
  Day  Month  Year

[Go to question 16](#)

☐ Granted permanent residency
 → Date permanent residence granted
  Day  Month  Year

[Go to question 16](#)

☐ Other ↓ If other, what is your residence status?

**HOW TO ANSWER Q14:**  
This means you consider New Zealand your home, you're a legal resident, you usually live here and you intend to stay.

16

When did you arrive in New Zealand?

Day  Month  Year

17

What country were you born in?

# Tell us about the child

## Tell us the names the child has been known by

18

### What is the child's name?

First and middle names

Surname or family name

19

### Is the name on the child's birth certificate the same as above?

☐

No



If no, tell us the name that is on the child's birth certificate

☐

Yes

First and middle names

Surname or family name

20

### Has the child ever been known by any other name?

☐

No

☐

Yes



If yes, please write them all out below

1.

2.

21

### What date was the child born?

Day

Month

Year

## Tell us about the child's residence status

22

### Was the child born in New Zealand?

☐

No

☐

Yes

Go to question 27

23

### When did the child arrive in New Zealand?

Day

Month

Year

24

### What country was the child born in?

25

### Where was the child's birth registered?

26

### How long will the child stay in New Zealand?



**Tell us about the caring arrangements for the child**

**27**

**Is the child living with you at your address?**

☐

No



**If no, give reasons why not below**

☐

Yes


**28**

**When did the child come into your care?**

Day

Month

Year

--	--	--

**29**

**How long will the child be in your care?**

--

**30**

**Why did the child come into your care?**


**31**

**What is your relationship to the child?**

☐

Natural parent

☐

Adoptive parent

☐

Step-parent

☐

Not related

☐

Other relative



**Please explain below**


## Tell us about income for the child

32

### Do you get any income on behalf of the child?

☐

No

☐

Yes



If yes, please provide details below

Where/who does it come from?

How much?

How often (weekly, fortnightly, etc)

	\$	
	\$	
	\$	
	\$	
	\$	
	\$	

33

### Does the child get any income apart from what they earn themselves?

☐

No

☐

Yes



If yes, please provide details below

Where/who does it come from?

How much?

How often (weekly, fortnightly, etc)

	\$	
	\$	
	\$	
	\$	
	\$	
	\$	

## Establishment grant

34

### Have you or your partner received an upfront payment from Oranga Tamariki as part of the Home for Life support package?

☐

No

☐

Yes

This is a one-off contribution to help with the costs when a child first comes into your care, such as a bed, bedding and clothing. If you or your partner have received (or have been approved to receive) an upfront payment as part of the Home for Life support package you won't be eligible for this grant.

35

### What type of assistance are you applying for?

☐

Orphan's Benefit

Go to question 36

☐

Unsupported Child's Benefit

Go to question 58

## Where to next in this form

#### HOW TO ANSWER Q32:

Examples of income on behalf of the child are:

- money from the child's parents
- ACC
- Oranga Tamariki
- other organisations.



#### ATTACHMENT FOR Q32:

Please provide proof of payments.

# Orphan's Benefit

## extra information



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## Tell us about the child's parents

### Tell us about one of the child's parents

36

#### Parent 1

#### What is the name of this parent?

First and middle names

Surname or family name

#### HOW TO ANSWER Q37:

For example,  
have they had married  
names, English names,  
changes by deed poll, or  
aliases?

37

#### Are they known by or have they used any other names?

☐

No

☐

Yes



If yes, please write them all out below

1.

2.

38

#### What is their date of birth?

Day Month Year

39

#### Has this parent died?

☐

No

[Go to question 42](#)

☐

Yes

40

#### Where was their death registered?

41

#### What are the name and contact details of the person who administers their estate?

Flat/House number

Street name

Suburb

Town/City

Phone

( )

Mobile phone

( )

Email

42

Is this parent in hospital?

☐

No

☐

Yes



If yes, please provide details below

Date of admission:

Day

Month

Year

Hospital name:

43

What is this parent's last known address?

Flat/House number

Street name

Suburb

Town/City

44

When did someone last hear from them?

Day

Month

Year

**Tell us  
about the  
child's other  
parent**

Parent 2

45

What is the name of the child's other parent?

First and middle names

Surname or family name



HOW TO ANSWER Q46:

For example, have they  
had married names,  
English names, changes  
by deed poll, or aliases?

46

Are they known by or have they used any other names?

☐

No

☐

Yes



If yes, please write them all out below

1.

2.

47

What is their date of birth?

Day

Month

Year

48

Has this parent died?

☐

No

Go to question 51

☐

Yes

49

Where was their death registered?

50

**What are the name and contact details of the person who administers their estate?**

Flat/House number

Street name

Suburb

Town/City

Phone

(      )

Mobile phone

(      )

Email

51

**Is this parent in hospital?**☐

No

☐

Yes

**If yes, please provide details below**

Day

Month

Year

Date of admission:

Hospital name:

52

**What is this parent's last known address?**

Flat/House number

Street name

Suburb

Town/City

53

**When did someone last hear from them?**

Day

Month

Year

Tell us if the child has lived overseas

Tell us if the child has lived overseas

54

Has the child lived in any countries outside of New Zealand?

☐

No

Go to question 55

☐

Yes



Please list details below

Name of country	Date child entered this country	Date child left this country	Reason for being in this country

ATTACHMENT FOR Q55:

You'll need to show us proof of these payments, such as a pension certificate.

55

Are you or any other person getting a social security pension or pension of a similar nature for the child from the government of a country other than New Zealand?

☐

No

Go to Obligations and Privacy on page 20

☐

Yes



If yes, please tick the box that best describes the payments

☐

Widow or survivor

☐

Child or dependent

☐

Disability or health condition

☐

Other

56

If you ticked 'yes' for question 55, please give details of the payments.

	Payment 1	Payment 2
What country does the payment come from?		
How much is received each time the payment is made (in overseas currency)?		
Is this amount before or after tax?		
How often is the payment received (for example: weekly, fortnightly, monthly)?		
What is the name of the pension, allowance or benefit?		
What is the payment reference number?		

57

Is this social security benefit or benefit of a similar nature paid to you?

☐

No



Please provide details below for the person who receives the payments

☐

Yes

Go to Obligations and Privacy on page 20

Flat/House number

Street name

Suburb

Town/City

Phone	(      )
Mobile phone	(      )
Email	

# Unsupported Child's Benefit

## extra information



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## Tell us about the child's parents

### Tell us about the child's custody arrangements

58

Are you fully supporting the child?

☐

No

↓ Please provide details below of what help you get from the parents

☐

Yes


59

Who has legal custody of the child?

--

60

What was the date of the custody order?

Day	Month	Year

#### INFORMATION FOR Q61

Other authorised agencies include:

- iwi social services
- cultural social services
- child and family support services.

For more information go to [workandincome.govt.nz](http://workandincome.govt.nz) and search on *other authorised agency*.

61

Have you had any contact with a social worker from Oranga Tamariki or another authorised agency?

☐

No

☐

Yes

↓ If yes, please give the name of the social worker and name of the Oranga Tamariki or other authorised agency office.

--

62

Have you and the child's family attended a Family Group Conference organised by Oranga Tamariki or another authorised agency?

☐

No

☐

Yes

↓ If yes, please tell us the date of the conference

Day	Month	Year

#### ATTACHMENT FOR Q62:

If 'yes' please bring any documentation you would have been given at this meeting.

63

#### HOW TO ANSWER Q63:

Examples of support are board payments, counselling, etc.

Have you received any support from Oranga Tamariki or another authorised agency for the child?

☐

No

Go to question 65

☐

Yes

↓ Please provide details below

Reason for payment	How much	How often (such as weekly)
	\$	
	\$	

64

Have payments from Oranga Tamariki stopped or are they about to stop?

☐ No

☐ Yes

↓ If yes, when did or will they stop?

Day	Month	Year

65

Were the child's immediate previous caregivers the child's parents/ guardians?

☐ No

☐ Yes

Go to question 68

66

What is the name of the child's previous caregiver?

First and middle names

Surname or family name

67

Why is the child no longer living with the previous caregiver?

  
  


68

Why are the child's parent's/guardians not able to provide fully for this child?

  
  


69

Was the living arrangement ordered by any of the following?

☐ No

☐ Yes

↓ If yes, please tick which agency

☐ Courts

☐ Oranga Tamariki

☐ Not applicable

☐ Other agency

↓ Please name agency below

HOW TO ANSWER Q68:

Give reasons:

- Has there been a breakdown?
- Comment on financial, accommodation, disability or other limitations.

ATTACHMENT FOR Q69:

Please bring copies of the Court orders or documentation from Oranga Tamariki where applicable.



## Tell us about one of the child's parents

70

Parent1

### What is the name of this parent?

First and middle names

Surname or family name

#### ② HOW TO ANSWER Q71:

For example, have they had married names, English names, changes by deed poll, or aliases?

71

### Are they known by or have they used any other names?

☐

No

☐

Yes



If yes, please write them all out below

1.

2.

72

### What is their date of birth?

Day Month Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------

73

### Do you know where this parent lives?

☐

No



If you can, please give the last known address below

☐

Yes



If yes, please provide details below

Flat/House number

Street name

Suburb

Town/City

Phone

(      )

Mobile phone

(      )

Email

74

### Do you know where this parent works?

☐

No



If you can, please give the details below for their last employer

☐

Yes



Please give details of their employer. If the parent is self-employed, give the name, address and telephone number of their business

Business' name

Business' contact details

Address

Phone number

(      )

Email

**HOW TO ANSWER Q75:**

Examples of further details are:

- names and addresses of parents, siblings or friends
- details of insurance, bank accounts or shares
- names and addresses of accountants or solicitors.

**INFORMATION FOR Q76**

If the parent gets in touch with you, please pass on any additional information to us.

75

**Can you give any other details to help find this parent?**

☐ No ☐ Yes

↓ If yes, please give details below


76

**Does this parent ever get in touch with you or the child?**

☐ No ☐ Yes

↓ If yes, please tell us about the contact and how often it occurs below


**Tell us about the child's other parent**

77

**Parent 2**

**What is the name of the child's other parent?**

First and middle names

--

Surname or family name

--

**HOW TO ANSWER Q78:**

For example, have they had married names, English names, changes by deed poll, or aliases?

78

**Are they known by or have they used any other names?**

☐ No ☐ Yes

↓ If yes, please write them all out below

1.
2.

79

**What is their date of birth?**

Day	Month	Year

80

**Do you know where this parent lives?**

☐ No

↓ If you can, please give the last known address below

☐ Yes

↓ If yes, please provide details below

Flat/House number

--

Street name

--

Suburb

--

Town/City

--

Phone

( )

Mobile phone

( )

Email

--

81

## Do you know where this parent works?

☐

No



If you can, please give the details below for their last employer

☐

Yes



Please give details of their employer. If the parent is self-employed, give the name, address and telephone number of their business

Business' name

Business' contact details

Address	
Phone number	(     )
Email	

## HOW TO ANSWER Q82:

Examples of further details are:

- names and addresses of parents, siblings or friends
- details of insurance, bank accounts or shares
- names and addresses of accountants or solicitors.

82

## Can you give any other details to help find this parent?

☐

No

☐

Yes



If yes, please provide details below

83

## Does this parent ever get in touch with you or the child?

☐

No

☐

Yes



If yes, please tell us about the contact and how often it occurs below

## INFORMATION FOR Q83

If the parent gets in touch with you, please pass on any additional information to us.

## Tell us if you get child support

84

## Does either parent pay child support?

☐

No

☐

Yes



If yes, please give details of the payments below

Who pays?	What do they pay for?	How much?	How often (such as weekly, fortnightly)
		\$	
		\$	
		\$	
		\$	
		\$	
		\$	

# Orphan's / Unsupported Child's Benefit obligations and privacy



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## You need to read and complete this section.

This part of the application form:

- lists your obligations
- explains what will happen if obligations are not met
- explains how we protect the information you give to us, and what we can do with it
- includes a signature page for you to sign.

## Obligations

These are what you have to do to receive payments from Work and Income. Please read all the obligations because they could apply to you if your circumstances change.

### Change of circumstances

**I must tell Work and Income immediately if :**

- the care and/or support arrangements for the child change
- the financial circumstances of the child change
- either the child or I intend to travel overseas
- I have changes to personal details (such as name, address or bank account number)
- either the child or I have any other change that may affect my benefit entitlement or rate.

### Not telling us about changes in your circumstances

**I understand that if I don't tell Work and Income about changes that might affect whether I can get Orphan's/Unsupported Child's Benefit or the amount I'm paid, that:**

- my benefit may be reviewed and cancelled, and
- I may have to pay back the total amount of any overpayment that I have received, and
- Work and Income may impose a penalty (up to three times the value of the overpayment), and
- I may be prosecuted and fined or imprisoned.

You have the right to review or dispute any decision to reduce or stop your benefit.



# How we protect your privacy



**MINISTRY OF SOCIAL  
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## Collecting your information

**We collect your personal information, so we can provide income support, NZ Super or Veteran's Pension, Student Allowance, or Loans and connect you with employment, education and housing services. We do this under various Acts, which are all listed on our website at [workandincome.govt.nz/privacy](https://workandincome.govt.nz/privacy)**

- To help us do this, we collect information about your identity, your relevant history, and your eligibility for our services.
- We get this information directly from you, and we sometimes collect information about you from others, including other government agencies.
- You can choose not to give us your personal information, but we might not be able to help you if you don't.

## Using your information

**We use the information you give us to make decisions about the best way to help you.**

- These decisions may be about:
  - whether you're eligible for our services
  - running our operations and ensuring our services are effective
  - the services we'll provide in the future.

## Sharing your information

**Sometimes, we need to share your information outside our Ministry to reach our goal of helping New Zealanders to be safe, strong, and independent.**

- To do this, we may share your information with:
  - prospective employers to help you find work
  - contracted service providers that help us to help you
  - health providers if we need your medical information to assess your eligibility
  - other government agencies when we have an agreement with them
  - some other governments if you may be eligible to get or are getting an overseas pension.
- We also share personal information when the law says we have to.

## Respecting you and your information

**We make sure we follow the Privacy Act to do what's right when we use your information.**

- We treat you and your information with respect, by acting responsibly and being ethical.
- We make sure any technology we use meets strict security standards so it keeps your information safe.

## Get in touch if you have a question

**You have a right to ask to see your personal information, and to ask for it to be corrected if it's wrong.**

- If you have a question or a complaint, please get in touch.
- You can find full details about what we do with personal information in our privacy notice at: [workandincome.govt.nz/privacy](https://workandincome.govt.nz/privacy)

# Signature page for Orphan's/Unsupported Child's Benefit

## Office copy

By signing this application form, you agree to meet your obligations and conditions of grant

### Applicant

I have completed all the questions or they have been completed for me in this Orphan's/Unsupported Child's Benefit Application.

The information I have given is true and complete.

The conditions for receiving this assistance have been explained to me and I understand these conditions.

I have read (or had explained to me) and understood the Privacy Statement contained in this application form.

Applicant's name (print)

Applicant's signature

Day

Month

Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
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**If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back. In some cases you could even be prosecuted.**

**If someone has completed the application form for you please get them to complete the Helper's statement below.**

**Please use the Checklist (page 3) to help you make sure you bring all the documents you need to your meeting with us.**

### Helper's statement

Complete this if you've helped the applicant or their partner to complete this application form.

Your first and middle names

Your surname or family name

Your address

Your phone number

I completed this application form at the request of the person applying for Orphan's/Unsupported Child's Benefit. They told me they understood what they were signing. The statements and answers I have completed are true and complete as given to me by the person applying.

Helper's signature

Day

Month

Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
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# Signature page for Orphan's/Unsupported Child's Benefit

## Applicant's copy

By signing this application form, you agree to meet your obligations.

### Applicant

I have completed all the questions or they have been completed for me in this Orphan's/Unsupported Child's Benefit Application.

The information I have given is true and complete.

I have read (or had explained to me) and understood the conditions for receiving this assistance have been explained to me and I understand these conditions.

I have read (or had explained to me) and understood the Privacy Statement contained in this application form.

Applicant's name (print)

Applicant's signature

Day

Month

Year

<input type="text"/>	<input type="text"/>	<input type="text"/>
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**If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back. In some cases you could even be prosecuted.**

**Please use the Checklist (page 3) to help you make sure you bring all the documents you need to your meeting with us.**

