Including a partner form



If you get a benefit from Work and Income and now have a partner, your partner will need to be included in your benefit and may get payments as well.

If you and your partner are both under 20 years old and you have dependent children, you may qualify for Young Parent Payment. Please talk to us about this.

What you need to do

Before your partner can be included in your benefit:

- you need to answer some questions (pages 3 to 5)
- your partner will need to answer questions in the Partner form (pages 7 to 14)
- you'll both need to read and complete the obligations and privacy section (pages 15 to 19)
- you'll both need to sign the form (pages 21 and 23).

You'll need to bring proof of who you are.

Please bring some identification that you've given us before, such as a driver licence or passport, or your Community Services Card.

What your partner needs to bring

Proof of who you are:	
If you were born in New Zealand , bring one type of official identification that has your full legal name and your date of birth (for example, your birth certificate, passport, driver licence, firearms licence, deed poll).	
If you were born overseas , bring proof that you have a right to live in New Zealand (for example, a citizenship certificate, a New Zealand passport, a passport from another country with residence class visa or proof of permanent residence).	
If your name has changed , bring your marriage certificate, deed poll, or other proof of the name change.	
All people applying need to bring two more documents that help to prove who you are (for example, a marriage certificate, bank statement, phone or power account, driver licence).	
A form or letter from Inland Revenue showing your tax number.	
Proof of your bank account details, such as a bank statement or deposit slip	
If you're using identification that has expired, it must not be more than two years past the expiry date.	
There are more things you and your partner need to bring in the table ov	er

the page.

Other things you need to bring

Depending on your answers you both may also need to bring these other documents.	For you	For your partner (if you have one)
Proof of your assets and their value.		
Proof of payments, if you receive a benefit, allowance or pension from overseas.		
Full birth certificates for each dependent child in your care.		
Your marriage or civil union certificate, for your relationship.		
Your business accounts, if you have your own business.		
Proof of any before-tax income for the 52 weeks, before the application (for example, wages, holiday pay and any other income).		
Trust documents, if you are involved in a trust (for example, trust deed, deed of debt, gift statements, accounts).		

You must give us all the information we need.

If you do not have all the information we need, talk with us and we may be able to help.

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back, we may impose a penalty, and you could be prosecuted.

Page 2 R31 – May 2025

Including a partner form



Please answer questio	ns 1 to 13 to have your partner included in your benefit.	
Client number	It's on your Community Services Card, or if you've applie for support from StudyLink or Work and Income before on a letter from us.	
Tell us your details	What is your full name? First and middle names Surname or family name What date were you born? Day Month Year	
Tell us how we can contact you Thow to answer qs: If you live in a rural area, flat/house number could include your RAPID number, fire number, emergency services number. How to answer q4: Mailing address can include a PO Box, rural delivery details, or C/O address. How to answer qs: Please only give us contact details you'd like us to use.	Where do you live? Flat/House number Street name Suburb Town/City Is your mailing address different from where you live? No Yes If yes, tell us your mailing address How else can we contact you? Tick the best way for us to first contact you Home phone () Mobile phone () Other phone () Other phone () Do you agree to get emails from us?	
	No Yes If yes, tell us your email address address	

Tell us about your partner	What is your partner's full name?
8	What is your partner's date of birth? Day Month Year
ATTACHMENT FOR Q9: Bring your marriage or civil union certificate for your current relationship.	What is your relationship status with your partner? Tick one of the following boxes Married In a civil union In a relationship
10	What date did your relationship start? Day Month Year
Tell us about your dependent children	Do you have dependent children in your care? No Go to page 7 Yes If yes, please provide details below
HOW TO ANSWER Q11: Please give the names of children you support financially and who live with you as a member of your family, including: • your own children	Child 1 Full name Day Month Year Relationship to you Parent 1: Full name Parent 2: Full name
adopted children stepchildren children at boarding school grandchildren / mokopuna. The child's name should	Child 2 Full name Day Month Year Relationship to you
be the same as on the child's birth certificate. Tell us the names of all parents of each child.	Parent 1: Full name Parent 2: Full name
ATTACHMENT FOR Q11: Bring the birth certificate for each dependent child.	

Page 4 R31 – May 2025

	Child 3 Full name	Date of birth Day Month Year
	T diritario	Say Honer Tour
	Relationship to you	
	Parent 1: Full name	Parent 2: Full name
	Child 4	5 · · · (1 · · · ·
	Full name	Date of birth Day Month Year
	Relationship to you	
	Parent 1: Full name	Parent 2: Full name
		an four children in your application, please write these details sheet of paper, and bring them with this application form.
	about each one on a separate s	ятестот рары, ана отпутнент митина аррпсацоттотті.
	Name of child	Hours a week in Name of person you have your care shared care with
RMATION FOR Q13: king for Families redits are payments milies with children elp with day-to-day	If you qualify for any Worwith your benefit? No Yes	king for Families tax credits do you want them pai
costs. People		
ng a benefit who dependent children	If you tick 'yes', we'll tell Inland F	Revenue for you – so you do not need to.
rally qualify.		

Page 6	R31 – May 2025

Including a partner partner form



This form should be co	mpleted by the partner being included in the benefit.
Client number	It's on your Community Services Card, or if you've applied for support from StudyLink or Work and Income before it's on a letter from us.
Tell us the names you've been known by ATTACHMENT FOR QI: Bring proof of who you are. What you need to bring is explained on page 1.	What is your full name? Mr Mrs Ms Miss Other First and middle names Surname or family name Is the name on your birth certificate the same as above? No If no, tell us the name that is on your birth certificate Yes First and middle names Surname or family name
HOW TO ANSWER Q3: For example, have you had married names, English names, changes by deed poll, or aliases? ATTACHMENT FOR Q3: Bring your marriage certificate, deed poll, or other proof of any name change.	Have you ever been known by any other name? No Yes If yes, write them all out below 1. 2. What name would you like us to call you? The name I wrote in Question 1 Other If other, write the full name

Tell us more about you	What date were you born? Day Month Year Are you: Male Female Gender diverse
ATTACHMENT FOR Q7: A form or letter from Inland Revenue showing your tax number. ATTACHMENT FOR Q8: You need to provide proof of your bank account details, such as a bank statement or deposit slip.	What is your Inland Revenue tax number? What bank account would you want your payments to be paid into? The account is in the name of: The account number is: Bank Branch Account number Suffix
Tell us how we can contact you To Answer Q9: If you live in a rural area, flat/house number could include your RAPID number, fire number, emergency services number. How To Answer Q10: Mailing address can include a PO Box, rural delivery details, or C/O address.	Where do you live? Flat/House number Street name Suburb Town/City Is your mailing address different from where you live? No Yes If yes, tell us your mailing address
Please only give us contact details you'd like us to use.	How else can we contact you? Tick the best way for us to first contact you Home phone () Mobile phone () Other phone () Do you agree to get emails from us? No Yes If yes, tell us your email address I don't have an email address

Page 8 R31 – May 2025

Tell us your ethnicity	Tick the group(s) you most idea Māori	•	
INFORMATION FOR Q13:	New Zealand Niuean	Samoan	Indian
We collect this information for statistics	European Tokelauan	Tongan	Chinese
we use in research and future development work.	Cook Island Māori Other	If other, write below	Don't want to answ
Tell us about your residence status	Do you usually live in New Zeala No Yes What best describes your residence in New Zeala		aland? Tick only one b
HOW TO ANSWER Q14: This means you consider New Zealand your home, you're a legal resident, you usually live here and you intend to stay.	New Zealand citizen by birth Granted New Zealand citizenship Date	estion 18	Pay Month Year
ATTACHMENT FOR Q14: If you answered 'no' you will need to provide proof of your assets and their value (page 14).	Granted permanent residency Go to que	permanent lence granted	Day Month Year
16	Other When did you arrive in New Zea Day Month Year	ner, what is your residence s	status?
		_	
17	What country were you born in	?	
Please answer even if you're a New Zealand citizen by birth.	Have you lived in New Zealand obecame a New Zealand citizen of No Yes		

Il us if u've lived worked	No Go to qu	estion 22	Yes 🔱	If yes, please list details below
erseas	Name of country		Date you left this country	Reason for being in this country
PRMATION FOR Q19:		/ /	/ /	
ods of overseas		/ /	/ /	
dence may: ffect entitlement		/ /	/ /	
some benefits		/ /	/ /	
nean you're eligible for		/ /	1 1	
enefit or pension.		/ /	1 1	
more information, ne 0800 777 227 .		/ /	/ /	
r reason for being country may be tyou were there a working holiday, were living there, were born there.	No Go to ques Yes If yes, t	tick the box that best onent or old age	•	efit, pension or allowance enefit, pension or allowance Disability or health condition Mar related
ACHMENT FOR Q21: 21	Other If you ticked 'yes' 1		provide details b	ails of the payments
'Il need to show broof of these			lease give deta	ails of the payments
'Il need to show	If you ticked 'yes' i you get.	for question 20, pl		
I'll need to show proof of these ments, such as a	If you ticked 'yes' f you get. What country does the	for question 20, pless payment come from? each time the payment	Payment 1	ails of the payments
I'll need to show proof of these ments, such as a	If you ticked 'yes' f you get. What country does the How much do you get e	for question 20, ples payment come from? each time the payment currency)?	Payment 1	ails of the payments
I'll need to show proof of these ments, such as a	If you ticked 'yes' f you get. What country does the How much do you get e is made (in overseas cu Is this amount before co How often do you get ti	for question 20, pless payment come from? each time the payment currency)? or after tax? he payment	Payment 1	ails of the payments
I'll need to show proof of these ments, such as a	If you ticked 'yes' if you get. What country does the How much do you get is made (in overseas culls this amount before co	for question 20, pless payment come from? each time the payment currency)? or after tax? he payment portnightly, monthly)?	Payment 1	ails of the payments
I'll need to show proof of these ments, such as a	If you ticked 'yes' f you get. What country does the How much do you get e is made (in overseas culs this amount before complete the country does the worken do you get the country does the younget the country does not be the younget the country does not be the younget	e payment come from? each time the payment urrency)? or after tax? he payment ortnightly, monthly)? our pension, allowance	Payment 1	ails of the payments

R31 - May 2025

Page 10

Tell us about your work

Tell us about your current work	By 'work' we mean any employment for which you get paid or get other advantages for, such as free or subsidised board, payments in kind, or drawings from a business.		
23	Are you working? No Go to question 28 Yes		
By full-time, we mean you generally work at least 30 hours a week. INFORMATION FOR Q24: If you have more than one job please record details of your other employers on a separate sheet of paper. For each job include the information asked for in questions 24, 25 and 26.	What type of work do you do? Full-time Part-time Casual Seasonal Self-employed Voluntary Who are you working for? Employer's name Employer's contact details Address Phone number () Email		
HOW TO ANSWER 026: Include the amount you're paid and also the value of things you get from your employer instead of money. If your income varies week to week – provide an average (for example the average of your last four	How much are you paid each week? Type of payment (include goods or services) Amount before tax		
Paid Parental Leave is paid to eligible parents to care for their newborn or newly adopted child. It's paid by Inland Revenue. You may get Best Start tax credits when the Paid Parental Leave ends.	Have you applied, or will you apply, for Paid Parental Leave? No Go to question 28 Yes If yes, please write the details below Which child is it for? How much is it each week? \$ What date will it end?		

Tell us about your income

28

Tell us about income in the last 52 weeks?

ATTACHMENT FOR Q28:
Bring a copy of your business accounts.

INFORMATION FOR Q28:
In this application form,
'partner' means the
person you're married
to or in a civil union or
relationship with, not a
business partner.

Wages or salary	No Yes
Termination pay	No Yes
Redundancy pay	No Yes
Accident compensation (eg ACC)	No Yes
Income insurance (replacement/protection)	No Yes Jointly with partner
Farm or business income	No Yes Jointly with partner
Payments from self-employment or contract work	No Yes Jointly with partner
Interest from savings, investments, or bonds	No Yes Jointly with partner
Dividends from shares, unit trusts, or managed funds	No Yes Jointly with partner
Income from rents	No Yes Jointly with partner
Payments from boarders or flatmates	No Yes Jointly with partner
Child Support payments (private arrangement or through Inland Revenue)	No Yes
Other income for a child	No Yes
Maintenance payments	No Yes
Payments from a former partner	No Yes
Student Allowance, scholarship, or Student Loan living cost payments	No Yes
Overseas pension, benefit or allowance payments	No Yes
Other superannuation or retirement scheme income (government or private)	No Yes
Income from an estate, if you've inherited money	No Yes Jointly with partner
Income from trusts	No Yes Jointly with partner
Other	No Yes Jointly with partner

ATTACHMENT FOR Q29:

You need to show us proof of income you've received in the last 52 weeks.

29

No

Yes

Did you answer 'yes' or 'jointly with partner	' to any of the sources of income
listed in question 28?	

igspace If yes, tell us the total before-tax amounts, for the last 52 weeks

Where did the income come from?	You	Payment made to? Jointly with partner
	\$	\$
	\$	\$
	\$	\$
	\$	\$
	\$	\$

Page 12 R31 – May 2025

How TO ANSWER Q30: Other types of	Did you get other ty	pes of payment a	part from money in	the last 52 weeks?
payment include	No Yes	↓ If yes, tell us al	oout the type of paymen	t and its value
advantages such as free or subsidised	Type of payment	Where d	id it come from?	lts value
goods and services				\$
(for example, free food, subsidised				\$
accommodation).				\$
How To ANSWER Q31: How often do you expect the payment, such as weekly, fortnightly, monthly, one-off. The types of income you need to include here are listed on page 12.	No Yes Where will the payment come from?	If yes, write the	r payments in the need to the details below. Tell us the need to the state of the s	
		[\$	\$	
ATTACHMENT FOR Q32: You'll need to show us trust documents, such as the trust deed, deed of debt, gift statements, accounts.	you've set up a trust, you've transferred as you make decisions a you benefit from a tru No Yes Name of tru	esets to a trust about managing a trust ust, for example, by rec		

Bon MENT FOR Q33: ay be asked to e proof of your and their value. Other	ey in bank or other savings ds, shares, debentures or stocks ey lent to other people or organisations er cash assets	No No	Yes	
Bondary For Q33: ay be asked to ge proof of your and their value. Other	ey lent to other people or organisations	No		
ay be asked to e proof of your and their value. Mon Other	· · · · · · · · · · · · · · ·		Yes	
and their value. Othe	er cash assets	No	Yes	
		No	Yes	
	ou answered 'yes' to any of the a	assets lis	sted above, ple	ase write the
Туре	e of asset	You	Your par	tner Jointly owned
		\$	\$	\$
		\$	\$	\$
		\$	\$	\$
		\$	\$	\$
oliday home, bach/	perty you don't live in t, caravan or motorhome	No No	Yes	
Board Board	t, caravan or motorhome	No	Yes	
Oth	er	No	Yes	
e proof of these Type	e of asset	Ho	w much is it worth	How much do you owe on it?
		\$		\$
		\$	i	\$
		\$		\$

Page 14 R31 – May 2025

Including a partner obligations



Both the applicant and partner need to read this section.

This part of the form:

- · lists the change of circumstances obligations for the client
- · lists the full obligations for the partner
- · explains what will happen if obligations are not met
- explains how we protect the information given to us, and what we can do with it.

Clients including their partners will be aware of their full obligations, which have not changed.

Obligations Applies to:

These are what you have to do to receive payments from Work and Income. If you are a partner you have full-time work obligations if you are:

- 18 or over and have no dependent children, or
- 20 or over and have no dependent children under 14 years old (including any child you get Orphan's Benefit or Unsupported Child's Benefit for).

People in other situations may have part-time work obligations, work preparation obligations, or youth activity obligations, depending on their circumstances. These obligations are explained in the following sections. Please read all the obligations in each section because they could apply to you if your circumstances change.

1. Change of circumstances

I must tell Work and Income or my Contracted Service Provider (where I have one assigned to me) immediately if either my partner or I:

- · have a change in work situation (such as starting part-time, casual or full-time work, whether paid or unpaid)
- · become self-employed/start to run a business
- have changes to my/our income or financial circumstances
- intend to travel overseas
- start/finish part-time or full-time study
- · have changes to personal details (such as name, address, contact details or bank account number)
- have changes to my/our living situation (such as marriage or separation, starting or ending a civil union, starting or ending a de facto relationship with someone, change in the number of children supported, change in accommodation costs)
- are imprisoned/held in custody on remand
- are admitted to or discharged from hospital
- have been granted an overseas pension
- · have any other change that may affect my/our benefit entitlement or rate.

2. Full-time work obligations

I understand that while I'm getting this benefit, I have the following full-time work obligations:

- be available for and take reasonable steps to get a suitable job
- take any offer of suitable full-time, part-time or temporary work, or work that is seasonal or subsidised
- attend and take part in any suitable job interviews Work and Income ask me to
- take and pass any drug test potential employers or training providers require
- attend and take part in interviews with Work and Income as required
- work with Work and Income to plan how I'll find a suitable job
- take part in any other activities that Work and Income refer me to, such as attend any job training courses, seminars, work experience or work assessments (including rehabilitation, but not medical treatment) that will improve my work readiness or help me get work
- let Work and Income know how I'm meeting my work obligations as often as Work and Income reasonably requires.

Client and partner

Partner

Full-time means you'll generally be expected to look for work of at least 30 hours a week.

Obligations

3. Part-time work obligations

I understand that if I am 20 years or older and my youngest child (including any child I get Orphan's or Unsupported Child's Benefit for) is aged between three and 13 years, I'll have the following part-time work obligations:

- be available for and take reasonable steps to get a suitable part-time job
- take any offer of suitable part-time or temporary work, or work that is seasonal or subsidised
- · attend and take part in any suitable job interviews Work and Income ask me to
- · take and pass any drug test potential employers or training providers require
- · attend and take part in interviews with Work and Income as required
- work with Work and Income to plan how I'll find a suitable job
- take part in any other activities that Work and Income refer me to, such as attend any job training courses, seminars, work experience or work assessments (including rehabilitation, but not medical treatment) that will improve my work readiness or help me get work
- let Work and Income know how I'm meeting my work obligations as often as Work and Income reasonably requires.

Partner

Applies to:

Part-time means you'll generally be expected to look for work of at least 20 hours a week.

4. Work preparation obligations

I understand that if I am 20 years or older and my youngest child (including any child I get Orphan's or Unsupported Child's Benefit for) is under three years of age, I'll have the following work preparation obligations:

- take reasonable steps to prepare and plan for work
- attend and take part in work preparation interviews, where Work and Income ask me to
- attend and take part in work related activities or programmes such as a work assessment, a programme or seminar to increase particular skills or enhance motivation where Work and Income ask me to
- attend and take part in any other activity that Work and Income require me to (including rehabilitation but not medical treatment, voluntary work or activity in the community).

Partner

5. Work ability assessment

Where I've been asked to I'll have an obligation to attend and participate in a work ability assessment.

Partner

6. Working with a Contracted Service Provider

Where I've been asked to work with a Contracted Service Provider I'll have an obligation to co-operate with them and to:

- attend and participate in any interview with them · report to them on how I'm meeting my obligations
- · complete assessments with them.

Partner

7. Obligations for parents and caregivers with dependent children

I understand that while I'm getting this benefit I'll be expected to take reasonable steps to meet social obligations as a parent or a caregiver. These are to ensure my dependent children (including any child I get Orphan's or Unsupported Child's Benefit for) are:

- · enrolled with a general practitioner (GP) or a medical practice that is part of a Primary Health Organisation
- · enrolled in and attending one of the following from the age of three until they start school:
 - an approved early childhood education programme or
 - Te Aho o Te Kura Pounamu The Correspondence School or
 - another approved parenting and early childhood home education programme
- up to date with core Well Child/Tamariki Ora checks if aged under five
- · enrolled in and attending school from the age of five or six (depending on when they start school).

I understand that I may be required to meet with Work and Income to discuss how I'm meeting my obligations as a parent or a caregiver.

Partner

Obligations Applies to:

8. Youth activity obligations

I understand that if I am aged 16-17 years without children and I am a partner of a main beneficiary I will have the following activity obligations:

Partner

- be enrolled in and attending, or be available for a full-time course of secondary school or tertiary education or approved training or work-based learning leading to:
 - NCEA Level 2 or
 - an equivalent qualification or
 - a higher qualification
- · when asked, participate in and complete an approved budgeting programme
- when asked, report to Work and Income or my Youth Service Provider (where I have one assigned to me) on how I am meeting my activity obligations
- when asked, attend and participate in regular budgeting discussions with Work and Income or my Youth Service Provider (where I have one assigned to me)
- when asked, attend and participate in any interview with Work and Income or my Youth Service Provider (where I have one assigned to me)
- when asked, provide within 20 working days, Work and Income or my Youth Service provider (where I have one assigned to me) with details of my accommodation costs and service costs such as electricity and telephone, lawful debts and liabilities
- · co-operate with Work and Income or my Youth Service provider to manage the spending of my benefit, and:
 - attend and be involved in regular budgeting discussions with Work and Income or my Youth Service provider
 - at these discussions or when asked, provide details on:
 - > accommodation costs and service costs such as electricity and telephone
 - > lawful debts and liabilities
 - > how I spend any in-hand allowance and money credited to my payment card or any other device.

I also understand when I turn 18 the above obligations may continue to apply depending on my circumstances.

I understand that if I am aged 16-19 years, I am a partner of a main beneficiary and have one or more dependent children, I will have the following activity obligations:

- when asked, participate in and complete an approved budgeting programme
- · when asked, participate in an approved parenting education programme
- · enrol my children:
 - with a Primary Health Organisation, where local provider capacity allows
 - under the age of five years, with a WellChild/Tamariki Ora provider and keep up to date with their visits
- ensure my children are attending an Early Childhood Education Programme or other suitable childcare, while I am participating in education, training, work-based learning or part-time work
- when asked and in the manner reasonably required, report to Work and Income or my Youth Service Provider (where I have one assigned to me) on how I am meeting my obligations
- when asked, attend and participate in regular budgeting discussions with Work and Income or my Youth Service Provider (where I have one assigned to me)
- when asked, attend and participate in any interview with Work and Income or my Youth Service Provider (where I have one assigned to me).

I understand that when my youngest dependent child is 12 months of age or over (or is over six months of age and a suitable place becomes available in a Teen Parent Unit) and there are no special circumstances, or I am not the primary caregiver, I will also have the following activity obligations:

- be enrolled in and satisfactorily undertaking, or be available for a full-time course of secondary school or tertiary education or approved training or work-based learning leading to:
 - NCEA Level 2 or
 - an equivalent qualification or
 - a higher qualification.
- when asked, provide within 20 working days, Work and Income or my Youth Service provider (where I have one assigned to me) with details of my accommodation costs and service costs such as electricity and telephone, lawful debts and liabilities
- · co-operate with Work and Income or my Youth Service provider to manage the spending of my benefit, and:
 - attend and be involved in regular budgeting discussions with Work and Income or my Youth Service provider
 - at these discussions or when asked, provide details on:
 - > accommodation costs and service costs such as electricity and telephone
 - > lawful debts and liabilities
 - > how I spend any in-hand allowance and money credited to my payment card or any other device

I also understand when I turn 20 the above obligations may continue to apply depending on my circumstances.

9. Temporary Additional Support

I understand that if I receive Temporary Additional Support, my partner and I must take all necessary steps to get other assistance towards costs and take reasonable steps to increase my income and reduce costs where possible.

Client and partner

What happens if you do not meet your obligations

Not telling us about changes in your circumstances

I understand that if I do not tell Work and Income about changes in my life that might affect my benefit entitlement, or rate, that:

- · my benefit may be reviewed and cancelled and
- I may have to pay back the total amount of any overpayment that I have received and
- · Work and Income may impose a penalty (up to three times the value of the overpayment) or
- I may be prosecuted and fined and/or imprisoned.

Not meeting obligations that apply to your situation

I understand that I must meet these obligations and that:

- The first and second time I don't meet my obligations, without a good and sufficient reason, my benefit will be reduced by 50% or stopped. I understand that my benefit will increase or restart if I undertake the activity I failed to do.
- The third time I don't meet my obligations, without a good and sufficient reason, my benefit will be reduced by 50% or stopped, for 13 weeks. If my benefit has been reduced or stopped, and I agree to take part in an approved activity for at least six weeks and I'm still entitled to my benefit, it will be increased or restarted.
- When my benefit is reduced or stopped this may affect my entitlement to any incentive payments or supplementary assistance I am receiving.
- If I act in a way that is inconsistent with the purpose for which any incentive payment is paid, the incentive payment may be cancelled.
- · If my benefit is stopped and restarted again, I may have to re-earn my incentive payments.

Not meeting obligations that apply to your situation if you are subject to money-management

I understand that I must meet these obligations and that:

- The first and second time I don't meet my obligations, without a good and sufficient reason, my in-hand allowance will be stopped. I understand that my benefit will increase or restart if I undertake the activity I failed to do.
- The third time I don't meet my obligations, without a good and sufficient reason, my benefit will be reduced by 50% or stopped, for 13 weeks. If my benefit has been reduced or stopped, and I agree to take part in an approved activity for at least six weeks and I'm still entitled to my benefit, it will be increased or restarted.
- When my benefit is reduced or stopped this may affect my entitlement to any incentive payments or supplementary assistance I am receiving.
- If I act in a way that is inconsistent with the purpose for which any incentive payment is paid, the incentive payment may be cancelled
- · If my benefit is stopped and restarted again, I may have to re-earn my incentive payments.

Not meeting your obligation to take any offer of suitable work

I understand that if I fail my work obligation to take any offer of suitable work, including temporary work, or work that is seasonal or subsidised, without a good and sufficient reason, that my benefit will be reduced by 50% or stopped, for 13 weeks. If my benefit has been reduced or stopped, and I agree to take part in an approved activity for at least six weeks and I'm still entitled to my benefit, it will be increased or restarted.

Not meeting your obligations to take and pass drug tests

I understand that if I fail my work obligation to take and pass a drug test when required by a potential employer or training provider, without a good and sufficient reason, that:

- the first time I do this, I will have to agree to stop using drugs so that I can pass a drug test
- the second time I do this, I will have to agree to take and pass a drug test within 25 working days.

I understand that if I don't take and pass a drug test within 25 working days my benefit will be reduced by 50% or stopped, for 13 weeks. If my benefit has been reduced or stopped, and I agree to take part in an approved activity for at least six weeks and I'm still entitled to my benefit, it will be increased or restarted.

I understand that if I fail a pre-employment drug test with a potential employer I will need to pay for the test from my benefit. I also understand that if I have to take and pass a drug test within 25 working days I will need to pay for the test.

I understand that if I have failed other obligations in the last 12 months the consequences of a first or second failed drug test may be more serious than those described above.

Not telling us if you plan to travel overseas

I understand that if I intend to travel overseas and don't let Work and Income know before I leave New Zealand, my benefit will be stopped the day after I leave New Zealand.

You have the right to review or dispute any decision to reduce or stop your benefit.

Page 18 R31 – May 2025





Collecting your information

We collect your personal information, so we can provide income support, NZ Super or Veteran's Pension, Student Allowance, or Loans and connect you with employment, education and housing services. We do this under various Acts, which are all listed on our website at workandincome.govt.nz/privacy

- To help us do this, we collect information about your identity, your relevant history, and your eligibility for our services.
- We get this information directly from you, and we sometimes collect information about you from others, including other government agencies.
- · You can choose not to give us your personal information, but we might not be able to help you if you don't.

Using your information

We use the information you give us to make decisions about the best way to help you.

- These decisions may be about:
 - whether you're eligible for our services
 - running our operations and ensuring our services are effective
 - the services we'll provide in the future.

Sharing your information

Sometimes, we need to share your information outside our Ministry to reach our goal of helping New Zealanders to be safe, strong, and independent.

- To do this, we may share your information with:
 - prospective employers to help you find work
 - contracted service providers that help us to help you
 - health providers if we need your medical information to assess your eligibility
 - other government agencies when we have an agreement with them
 - some other governments if you may be eligible to get or are getting an overseas pension.
- We also share personal information when the law says we have to.

Respecting you and your information

We make sure we follow the Privacy Act to do what's right when we use your information.

- We treat you and your information with respect, by acting responsibly and being ethical.
- · We make sure any technology we use meets strict security standards so it keeps your information safe.

Get in touch if you have a question

You have a right to ask to see your personal information, and to ask for it to be corrected if it's wrong.

- If you have a question or a complaint, please get in touch.
- You can find full details about what we do with personal information in our privacy notice at: workandincome.govt.nz/privacy

Page 20	R31 – May 2025

Signature page

Client's copy

By signing this form, you agree to meet your obligations.

Client

- I have had the obligations explained to me, I understand these, and have been given a copy of these obligations.
- I have read (or had explained to me) and understood what will happen if I do not meet my obligations.
- Lunderstand my responsibility to let Work and Income or my Contracted Service Provider (where I have one assigned to me) know about any changes in my circumstances and what will happen if I do not do this.
- I have read (or had explained to me) and understood the Privacy information contained in this form.
- The information I have provided is true and complete.

Client's name (print)	Client's signature	Day	Month	Year

Client's partner's copy

Client's partner

- I have had the obligations explained to me, I understand these, and have been given a copy of these obligations.
- I have read (or had explained to me) and understood what will happen if I do not meet my obligations.
- I understand my responsibility to let Work and Income or my Contracted Service Provider (where I have one assigned to me) know about any changes in my circumstances and what will happen if I do not do this.
- I have read (or had explained to me) and understood the Privacy information contained in this form.
- The information I have provided is true and complete.

Partner's name (print)	Partner's signature	Day	Month	Year

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back, we may impose a penalty, and you could be prosecuted.

Please use the "What to Bring" checklists on pages 1 and 2 to help you make sure you bring all the documents you need to your meeting with us.

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back, we may impose a penalty, and you could be prosecuted.

Please use the "What to Bring" checklists on pages 1 and 2 to help you make sure you bring all the documents you need to your meeting with us.

Page 22 R31 – May 2025

Signature page

Office copy

By signing this form, you agree to meet your obligations.

Client

- I have had the obligations explained to me, I understand these, and have been given a copy of these obligations.
- I have read (or had explained to me) and understood what will happen if I do not meet my obligations.
- Lunderstand my responsibility to let Work and Income or my Contracted Service Provider (where I have one assigned to me) know about any changes in my circumstances and what will happen if I do not do this.
- I have read (or had explained to me) and understood the Privacy information contained in this form.
- The information I have provided is true and complete.

Client's name (print)	Client's signature	Day	Month	Year

Client's partner

- I have had the obligations explained to me, I understand these, and have been given a copy of these obligations.
- I have read (or had explained to me) and understood what will happen if I do not meet my obligations.
- I understand my responsibility to let Work and Income or my Contracted Service Provider (where I have one assigned to me) know about any changes in my circumstances and what will happen if I do not do this.
- I have read (or had explained to me) and understood the Privacy information contained in this form.
- The information I have provided is true and complete.

Partner's name (print)	Partner's signature	Da	ay Month	Year
		J		

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back, we may impose a penalty, and you could be prosecuted.

Page 24	R31 - May 2025