# Extra Help application



If you're finding it tough to meet everyday expenses and you don't already get payments from us, you may be able to get extra help. This form contains applications for three types of assistance. Your income and/or assets need to be under certain limits for each type of help you can get and there are some other conditions.

# Types of Extra Help

### **Accommodation Supplement**

This can help with rent, board or the cost of owning a home.

If you and/or your partner are tenants living in a public housing property, you won't be able to get it. Public housing properties are provided by Kāinga Ora and approved community housing providers.

### **Health and Disability Costs**

If you or a family member have a health condition or disability likely to continue for at least six months, you may be able to get extra help for your costs. We call this a Disability Allowance.

We may be able to help with costs such as visits to the doctor, medicines, household costs, some travel costs and many other things.

Your doctor or specialist will need to complete the Disability Certificate in the form.

### **Temporary Additional Support**

This helps when you have essential living costs you have no other way to pay for. You also need to be doing what you can to reduce your costs or increase your income.

# What you need to do next

You and your partner (if you have one) will need to:

- 1. Complete this application form.
- 2. If you're applying for help with health and disability costs, a health practitioner needs to fill out the Disability Allowance medical certificate in the application.
- 3. Collect the documents you need to show us. There's a checklist over the page to help you.
- 4. Bring this application form and the documents when you meet with us. If you don't already have a meeting arranged, contact us on **0800 559 009** so we can set one up for you.

### You must give us all the information we need.

If you don't have all the information we need, talk with us and we may be able to help.

If we find out later that any information you give us is not true, or that you knew information you should have told us and did not tell us, we may stop paying your benefit. You might need to pay money back. In some cases you could even be prosecuted.

# Our commitment to YOU



We will get to know you, your situation and your needs



O We will use your feedback to improve our service



We will make sure you understand everything you need to know



We will respect your o privacy and be clear about how we use your information and who we share it with





We will let you know everything you may be eligible for



The information we give you will be accessible and consistent no matter how you contact us



We will help you however we can, as soon as we can



We will be honest about our mistakes and put them right





We will respect you and what is important to you



We will let you know your options, rights and obligations



We will work together to achieve shared goals



Our actions will follow our words





Wedo? Let us know by visiting msd.govt.nz/feedback or call us on o8oo 559 oo9

# Extra Help application



Once you have filled out the application form, use this checklist to tick off all the documents you need for your meeting with us.

Talk to us if you do not have any of the documents, have given them to us recently or if there might be a delay in getting them.

# What you need to bring

Proof of who you are:	For you	For your partner (if you have one)
<b>If you were born in New Zealand</b> , bring one type of official identification that has your full legal name and your date of birth (for example, your birth certificate, passport, driver licence, firearms licence, deed poll).		
<b>If you were born overseas</b> , bring proof that you have a right to live in New Zealand (for example, a citizenship certificate, a New Zealand passport, a passport from another country with residence class visa or proof of permanent residence).		
<b>If your name has changed</b> , bring your marriage certificate, deed poll, or other proof of the name change.		
<b>All people applying</b> need to bring <b>two</b> more documents that help to prove who you are (for example, a marriage certificate, bank statement, phone or power account, driver licence).		
Proof of your bank account details, such as a bank statemen or deposit slip.	it	
If you're using identification that has expired, it must no two years past the expiry date.	t be mor	e than
There are more things you need to bring in the table over the page.		

WORK AND INCOME TE HIRANGA TANGATA

Applicant and partner forms

Extra help forms

Depending on answers in the applicant form (pages 5 to 14) and partner form (pages 25 to 31), you may need to bring:	For you	For your partner (if you have one)
Proof of your assets and their value.		
Proof of payments, if you receive a benefit, allowance or pension from overseas.		
Full birth certificates for each dependent child in your care.		
Your marriage or civil union certificate, for a current relationship.		
Your business accounts, if you have your own business.		
Proof of any before-tax income for the 52 weeks before the application (for example, wages, holiday pay and any other income) and details of your income for the last 26 weeks.		
Trust documents, if you're involved in a trust (for example, trust deed, deed of debt, gift statements, accounts).		
Depending on your answers on pages 15 to 24, you may need to bring:	For you	
If you're applying for an <b>Accommodation Supplement:</b>		
proof of accommodation costs		
• proof of your assets and their value.		
If you're applying for help with <b>Health and Disability Costs:</b>		
• proof of health-related costs		
a Disability Allowance medical certificate for each person you apply for.		
If you're applying for <b>Temporary Additional Support</b> :		
proof of any essential ongoing costs		
proof of accommodation costs		
• proof of your rates rebate if you get one		
• proof of your assets and their value.		

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• your 'Child Support to Pay' letter from Inland Revenue, unless you give us consent to share information with them.

# Extra Help application



In the applicant form, 'you', 'your', and 'yourself' means the person applying for Extra Help. If we say 'your partner' this only applies to you if you have one.

ii we say your partition	this office applies to you'll you have one.
Tell us about y	ourself
Client number	It's on your Community Services Card, or if you've applied for support from StudyLink or Work and Income before it's on a letter from us.
Tell us the	What is your full name?
names you've been known by	Mr Mrs Ms Other
ATTACHMENT FOR Q1:	First and middle names
Bring proof of who you are. What you need to bring is explained on	Surname or family name
page 3.	
2	Is the name on your birth certificate the same as above?
	No If no, tell us the name that is on your birth certificate Yes
	First and middle names
	Surname or family name
How to ANSWER Q3: For example, have you	Have you ever been known by any other name?
had married names, English names, changes	No Yes If yes, write them all out below
by deed poll, or aliases?	1.
Bring your marriage certificate, deed poll,	2.
or other proof of any name change.	What name would you like us to call you?
	The name I wrote in Question 1 The name I wrote in Question 2
	Other If other, write the full name

Tell us more about you	What date were you born?  Day Month Year  Are you:  Male Female Gender diverse
ATTACHMENT FOR Q8: You need to provide proof of your bank account details, such as a bank statement or deposit slip.	What is your Inland Revenue tax number?  What bank account would you want your payments to be paid into?  The account is in the name of:  The account number is:  Bank Branch Account number Suffix
Tell us how we can contact you  To Answer q9: If you live in a rural area, flat/house number could include your RAPID number, fire number, emergency services number.  How to Answer q10: Mailing address can include a PO Box, rural delivery details, or C/O address.	Where do you live?  Flat/House number Street name  Suburb  Town/City  Is your mailing address different from where you live?  No Yes If yes, tell us your mailing address
Please only give us contact details you'd like us to use.	How else can we contact you?  Tick the best way for us to first contact you  Home phone ( )  Mobile phone ( )  Other phone ( )  Do you agree to get emails from us?  No Yes If yes, tell us your email address  I don't have an email address

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Tell us your 13	Tick the group(s) you most identify with.	
ethnicity	Māori	
INFORMATION FOR Q13: We collect this	New Zealand Niuean Samos	an Indian
information for statistics we use in research and	Other European Tokelauan Tonga	n Chinese
future development work.	Cook Island Māori Other If other, write bel	ow Don't want to answe
Tell us about your residence	Do you usually live in New Zealand?  No Yes	
status 15	What best describes your residence status in N	<b>lew 7ealand?</b> Tick only one bo
HOW TO ANSWER Q14:	New Zealand citizen  Go to question 18	TON Zealand. Her only one be
This means you consider New Zealand your home,	by birth	Day Month Year
ou're a legal resident, ou usually live here and	Granted New Zealand citizenship granted	
ou intend to stay.	Go to question 16	Day Month Year
	Granted permanent residency  Date permanent residence granted	Day Month Teal
	Go to question 16	
	Other If other, what is your res	idence status?
16	When did you arrive in New Zealand?	
10	Day Month Year	
17	What country were you born in?	
	,,	

ll us if 18				
u've lived	No Go to qu	estion 21	Yes	If yes, please list details below
worked erseas			Date you left this	
	Name of country	this country	country	Reason for being in this country
rmation for Q18: ods of overseas		/ /	/ /	
dence may:		1 1	/ /	
fect entitlement some benefits		1 1	/ /	
lean you're eligible for		1 1	/ /	
noverseas		/ /	/ /	
enefit or pension. more information,		/ /	/ /	
ne <b>0800 777 227</b> .		/ /	/ /	
reason for being country may be you were there a working holiday, were living there, were born there.	No Go to ques  Yes If yes, 1	stion 21	·	efit, pension or allowance enefit, pension or allowance Disability or health condition
	Widow	or survivor	Child or depender	nt War related
	Other		e provide details b	
ACHMENT FOR Q20: 'Il need to show roof of these	Other	If other, pleas	e provide details b	
Il need to show roof of these ments, such as a	If you ticked 'yes' tyou get.	If other, please	e provide details be lease give deta	pelow
Il need to show roof of these	Other  If you ticked 'yes' to you get.  What country does the	for question 19, p	lease give deta	ils of the payments
Il need to show roof of these ments, such as a	If you ticked 'yes' tyou get.	for question 19, p	lease give deta	ils of the payments
Il need to show roof of these ments, such as a	Other  If you ticked 'yes' to you get.  What country does the How much do you get a	for question 19, p	lease give deta	ils of the payments
Il need to show roof of these ments, such as a	Other  If you ticked 'yes' the you get.  What country does the How much do you get is made (in overseas culs this amount before continued by the younget they worken do you get the younget they worken do you get they worken do younget they worken do you	for question 19, p  e payment come from? each time the paymen urrency)? or after tax? he payment	lease give deta	ils of the payments
Il need to show roof of these ments, such as a	Other  If you ticked 'yes' fayou get.  What country does the How much do you get is made (in overseas culs this amount before continued by the country for example, weekly, for What is the name of your set is the name of your set.	for question 19, p  e payment come from? each time the paymen currency)? or after tax? he payment ortnightly, monthly)?	e provide details be lease give deta	ils of the payments
Il need to show roof of these ments, such as a	If you ticked 'yes' the you get.  What country does the How much do you get to is made (in overseas could be the younget to younget younge	for question 19, p  e payment come from? each time the paymen currency)? or after tax? he payment ortnightly, monthly)? our pension, allowance	e provide details be lease give deta	ils of the payments
Il need to show roof of these ments, such as a	Other  If you ticked 'yes' fayou get.  What country does the How much do you get is made (in overseas culs this amount before continued by the country for example, weekly, for What is the name of your set is the name of your set.	for question 19, p  e payment come from? each time the paymen currency)? or after tax? he payment ortnightly, monthly)? our pension, allowance	e provide details be lease give deta	ils of the payments

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# Tell us about the people in your household

## Tell us about your dependent children

22

### 10 HOW TO ANSWER Q22:

Please give the names of children you support financially and who live with you as a member of your family, including:

- your own children
- adopted children
- stepchildren
- children at boarding school
- grandchildren / mokopuna.

The child's name should be the same as on the child's birth certificate.

Tell us the names of all parents of each child.

#### ATTACHMENT FOR Q22:

Bring the birth certificate for each dependent child.

Child 1	Date of birth
Full name	Day Month Year
Relationship to you	
Colucionismp to you	
Parent 1: Full name	Parent 2: Full name
aren armanie	T di one E. T di marilo
Child 2	Date of birth
Full name	Day Month Year
Relationship to you	
Parent 1: Full name	Parent 2: Full name
ı	
Child 3 Full name Relationship to you	Date of birth  Day Month Year
Parent 1: Full name	Parent 2: Full name
Tarche I. I diffidite	Talent 2.1 dimane
Child 4	Date of birth
	Day Month Year
Full name	
Full name	
Full name  Relationship to you  Parent 1: Full name	Parent 2: Full name

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about each one on a separate sheet of paper, and bring them with this application form.

## Tell us about your relationship status

### Definition of a relationship for benefit purposes

Whether people are single or a couple affects eligibility for certain income assistance and the rate at which we can pay that assistance.

When we work out your entitlement to income assistance, we'll consider you to be in a relationship if you're married, in a civil union, or in a de facto relationship, and have a degree of companionship.

By degree of companionship, we mean two people:

- are committed to each other emotionally for the foreseeable future, and
- · are financially interdependent.

To give you a better idea of what we mean by this, think about whether your relationship includes some of the things below:

- you live together at the same address most of the time
- you share responsibilities, for example bringing up children (if any)
- · you socialise and holiday together
- you share money, bank accounts or credit cards
- · you share household bills
- you have a sexual relationship
- · people think of you as a couple
- you give each other emotional support and companionship.

(2) HOW TO ANSWER Q23:	23
Tick this statement	
to confirm you	
understand the definiti	ion
of a relationship for	
hanafit nurnosas	

If you don't understand what we mean by a relationship please leave this blank until you talk with us. In the meantime, go to question 28.

25

### Do you understand our definition of a relationship?

I understand the definition of a relationship for benefit purposes

### Do you have a partner?

No	Go to question 28

(	Yes

Your partner needs to complete the Partner form on page 25

### What is your partner's full name?

#### What is your partner's date of birth? 26

	Day	Month	Year
$\bigcap$			
_			

### **ATTACHMENT FOR Q27:**

27 Bring your marriage or civil union certificate for your current relationship.

#### What is your relationship status with your partner?

+	Tick one of the following boxes

Married	In a civil uni
---------	----------------

In a relationship

# Tell us about your work in the last 52 weeks

By 'work' we mean any employment you get paid or get other advantages for, such as free or subsidised board, payments in kind, or drawings from a business.

Tell us about your current work	Are you working?  No Go to question 32  Yes
By full-time, we mean you generally work at least 30 hours a week.  INFORMATION FOR Q29: If you have more than one job please record details of your other employers on a separate sheet of paper. For each job include the information asked for in questions 29, 30 and 31.	What type of work do you do?  Full-time Part-time Casual Seasonal Self-employed Voluntary  Who are you working for?  Employer's name  Employer's contact details  Address Phone number ( )  Email
Phow To ANSWER Q31: Include the amount you're paid and also the value of things you get from your employer instead of money. If your income varies week to week – provide an average (for example, the average of your last four weeks pay)	Type of payment (include goods or services)  Amount before tax

# Tell us about your income and assets

Tell us 32	Did you get income from any of the follo	wing sour	ces in the	e last 52 weeks?
about	Wages or salary	No	Yes	
income in the last	Termination pay	No	Yes	
52 weeks?	Redundancy pay	No	Yes	
ATTACHMENT FOR Q32: Bring a copy of your	Accident compensation (eg ACC)	No	Yes	
business accounts.	Income insurance (replacement/protection)	No	Yes	Jointly with partner
INFORMATION FOR Q32:     In this application form,	Farm or business income	No	Yes	Jointly with partner
'partner' means the person you're married	Payments from self-employment or contract work	No	Yes	Jointly with partner
to or in a civil union or relationship with, not a	Interest from savings, investments, or bonds	No	Yes	Jointly with partner
business partner.	Dividends from shares, unit trusts, or managed funds	No	Yes	Jointly with partner
	Income from rents	No	Yes	Jointly with partner
	Payments from boarders or flatmates	No	Yes	Jointly with partner
	Child Support payments (private arrangement or through Inland Revenue)	No	Yes	
	Other income for a child	No	Yes	
	Maintenance payments	No	Yes	
	Payments from a former partner	No	Yes	
	Student Allowance, scholarship, or Student Loan living cost payments	No	Yes	
	Overseas pension, benefit or allowance payments	No	Yes	
	Other superannuation or retirement scheme income (government or private)	No	Yes	
	Income from an estate, if you've inherited money	No	Yes	Jointly with partner
	Income from trusts	No	Yes	Jointly with partner
	Other	No	Yes	Jointly with partner
ATTACHMENT FOR Q33: You need to show us	Did you answer 'yes' or 'jointly with partilisted in guestion 32?	ner' to an	y of the s	ources of income
proof of income you've received in the last		tal before-t	av amount	s, for the last 52 weeks
52 weeks.				nt made to?
	Where did the income come from?	You \$		Jointly with partner
		\$		\$
		\$		\$
		\$		\$

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payment include advantages such as free or subsidised goods and services (for example, free food, subsidised accommodation).    HOW TO ANSWER GAS: How often do you expect the payment, such as weekly, fortnightly, monthly, one-off. The types of income you need to include here are listed on page 12.    ATRICHINENT FOR GAS: You'll need to show us trust documents, such as the rust feed, deed of debt, gift statements, accounts.   No
as free or subsidised goods and services (for example, free food, subsidised accommodation).    How to Answer ass:
The you involved in a trust?  Are you involved in a trust?  Are you involved in a trust.  Are you involved in a trust, or have you ever been involved in a trust?  Arrachmentror as:  You'le rear one or more of the following:  You'le yes tup a trust, usually by making a gift of assets or property  You'le rears one or more of the following:  You'le yes tup a trust, or have you ever been involved in a trust?  You'le yes tup a trust, or have you ever been involved in a trust?  You'le yes tup a trust, usually by making a gift of assets or property  You'le yes tup a trust, or have you ever been involved in a trust?  You'le yes tup a trust, usually by making a gift of assets or property  You'le yes tup a trust, for example, by receiving income such as trust distributions.
From to Answer as:  How to Answer as: How often do you expect to get income or other payments in the next 52 weeks?  Do you expect to get income or other payments in the next 52 weeks?  No Yes If yes, write the details below. Tell us the before-tax amount as weekly, fortnightly, monthly, one-off. The types of income you need to include here are listed on page 12.  Are you involved In a trust?  ATTACHMENT FOR as: You'll need to show us trust documents, such as the trust deed, deed of debt, gift statements, accounts.  No Yes If yes, write the details below. Tell us the before-tax amount expect the payment payment made to? Jointly with partner expect the payment payment made to?  S \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$
Do you expect to get income or other payments in the next 52 weeks?  Do you expect to get income or other payments in the next 52 weeks?  No Yes If yes, write the details below. Tell us the before-tax amount as weekly, fortnightly, monthly, one-off.  The types of income you need to include here are listed on page 12.  Are you involved in a trust, or have you ever been involved in a trust?  Are you involved in a trust, or have you ever been involved in a trust?  ATTACHMENT FOR Q36: You've set up a trust, usually by making a gift of assets or property  You've set up a trust, usually by making a gift of assets or property  You've set up a trust, usually by making a gift of assets or property  You make decisions about managing a trust  You'ne set up a trust, usually by making a gift of assets or property  You make decisions about managing a trust  You make decisions about managing a trust  You benefit from a trust, for example, by receiving income such as trust distributions.
HOW TO ANSWER Q35: How often do you expect the payment, such as weekly, fortnightly, monthly, one-off. The types of income you need to include here are listed on page 12.  Are you involved in a trust?  ATTACHMENT FOR Q36: You Ves Where will the payment Payment made to? You Jointly with partner Payment was payment with payment payment and to?  Are you involved in a trust, or have you ever been involved in a trust?  ATTACHMENT FOR Q36: You've set up a trust, usually by making a gift of assets or property  you've set up a trust, usually by making a gift of assets or property  you've transferred assets to a trust  you make decisions about managing a trust  you make decisions about managing a trust  you benefit from a trust, for example, by receiving income such as trust distributions.  No Yes If yes, please write the name of the trust
Are you involved in a trust, or have you ever been involved in a trust?  Are you involved in a trust, or have you ever been involved in a trust?  'Involved' means one or more of the following:  'you've set up a trust, usually by making a gift of assets or property  'you've transferred assets to a trust  'you'need to show us trust documents, such as the trust deed, deed of debt, gift statements, accounts.  No  Yes  If yes, please write the name of the trust
Are you involved in a trust, or have you ever been involved in a trust?  'Involved' means one or more of the following:  'you've set up a trust, usually by making a gift of assets or property  'you'll need to show us trust documents, such as the trust deed, deed of debt, gift statements, accounts.  Are you involved in a trust, or have you ever been involved in a trust?  'Involved' means one or more of the following:  'you've set up a trust, usually by making a gift of assets or property  'you've transferred assets to a trust  'you make decisions about managing a trust  'you make decisions about managing a trust  'you benefit from a trust, for example, by receiving income such as trust distributions.  No  Yes  If yes, please write the name of the trust
Are you involved in a trust, or have you ever been involved in a trust?  Involved In a trust?  ATTACHMENT FOR Q36: You'll need to show us trust documents, such as the trust deed, deed of debt, gift statements, accounts.  Are you involved in a trust, or have you ever been involved in a trust?  Involved' means one or more of the following:  You've set up a trust, usually by making a gift of assets or property  You've transferred assets to a trust  You make decisions about managing a trust  You make decisions about managing a trust  You benefit from a trust, for example, by receiving income such as trust distributions.  No  Yes  If yes, please write the name of the trust

ney in bank or other savings  ds, shares, debentures or stocks  ney lent to other people or organisations  er cash assets  ou answered 'yes' to any of the acails below.	No N		Yes Yes Yes Yes	
ney lent to other people or organisations er cash assets ou answered 'yes' to any of the a	No No		Yes Yes	
ney lent to other people or organisations er cash assets ou answered 'yes' to any of the a	No	· _	Yes	
er cash assets  ou answered 'yes' to any of the a	No	· _	Yes	
ou answered 'yes' to any of the a ails below.				
ails below.	issets l	isted al	ممام میرمد	
e of asset			ove, pieas	se write the
	You		Your partne	er Jointly owned
	\$		\$	\$
	\$		\$	\$
	\$		\$	\$
	\$		\$	\$
	the fol	lowing	non-cash a	assets?
perty you don't live in	No	,	Yes	
t, caravan or motorhome	No	,	Yes	
er	No	,	Yes	
e of asset	F	łow much	is it worth?	How much do you owe on it?
		\$		\$
		\$		\$
		\$		\$
1	perty you don't live in t, caravan or motorhome er	you or your partner have any of the followerty you don't live in  t, caravan or motorhome  or answered 'yes' to any of the non-care details below.	you or your partner have any of the following reports you don't live in No	you or your partner have any of the following non-cash a perty you don't live in

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Accommodation S	• •	<b>nt</b> n rent, board or home owners	ship costs.
Tell us if you want to apply	Do you want to appl	y for the Accommodation Sustion 56	pplement?
Tell us who you live with	Do you live alone?  No If no, p  First name	Surname or family name	others you live with  Relationship to you
Tell us about rental costs  INFORMATION FOR Q43: By rent we mean the amount you pay is for your accommodation only and doesn't include other costs such as food or electricity.	No Yes Go to question	Kāinga Ora or an approved co	commodation Supplement
ATTACHMENT FOR Q46: You may need to show proof of what you pay for rent.  ATTACHMENT FOR Q47: You may need to show proof of what you pay for water rates.	\$	otal amount do you pay for you  ites separately from your ren  If yes, tell us how much you pay	t?
48	What is the name, a organisation you pa	ddress and telephone numbe	

Tell us 49 about board costs	Do you pay board?  No Go to question 52	Yes If yes, tell us w	hat costs your board includes
By board we mean the amount you pay for your accommodation where it includes food costs and may also include other costs like electricity.	What is the total amount of bo  \$  What is the name, address and you pay board to?		
HOW TO ANSWER Q49: For example, food, electricity, telephone.			
ATTACHMENT FOR Q50: You may need to show proof of what you pay for board.	Go to question 56		
Tell us about home ownership	Do you own the home you live i	<b>n?</b> Yes	
HOW TO ANSWER Q53: Only include mortgages you used to buy or alter your home. Include both	What are your home ownershi	How much do	How often do you make the payment (such as weekly, monthly or yearly)?
interest and principal.	First mortgage	\$	
List any other mortgages such as a second	Other mortgage	\$	
mortgage or revolving	House insurance	\$	
mortgage. Don't include	Mortgage insurance	\$	
contents insurance.	Rates	\$	
ATTACHMENT FOR Q53:	Ground lease	\$	
You'll need to show proof of your home ownership	Water rates	\$	
costs.	Body corporate fees	\$	
ATTACHMENT FOR Q54: Bring receipts for any repair and maintenance costs.	Did you have to pay for repairs 12 months?  No Yes Please	and maintenance to your write the total amount	ur home in the last
ATTACHMENT FOR Q55: You'll need to show proof of your rates rebate.	Have you received a rates reba		year 1 July 20
	133 7	to 30 J	
		10 30 J	ui ie

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#### more than six months. We call this payment a Disability Allowance. The allowance can help with extra costs directly related to the health condition, injury or disability. Tell us about 56 Do you want to apply for the Disability Allowance? the person Go to question 61 No you're applying for If you ticked 'yes' to question 56, you'll need your doctor, specialist or nurse practitioner to fill out the Disability Allowance medical certificate on page 19. You need to complete one Disability Allowance application for each person you're applying for, so please ask us if you need more. ATTACHMENT FOR Q57: Who in your family has health-related costs? 57 You need to provide a Disability Allowance Your dependent child You Your partner medical certificate for each person you apply for. If applying for your dependent child, tell us their names ① INFORMATION FOR Q57: Child's first name Child's surname You may be able to get a Child Disability Allowance for the same child. Please ask us 58 Do you get payments from private medical insurance for any health-Tell us related needs? about any payments you No Yes If yes, please write the details below get for these What cost is covered How much is paid? Name of person the payment is for health needs \$ \$ \$ Is this health condition covered by ACC or War Disablement Pension? 59 If 'yes', you may not be entitled to a Disability Allowance No Yes 60 **Describe** What extra health-related costs do you have? How often? your extra (For example weekly, Name of person costs Type of cost Cost monthly, yearly) costs relate to (?) HOW TO ANSWER Q60: \$ Extra costs must be \$ directly related to the health condition. Costs \$ can include medical \$ and prescription costs, medical alarms, lawn \$ mowing, extra power or gas, transport and special \$ equipment. \$ ATTACHMENT FOR Q60: \$ You'll need to show proof of these costs.

This helps with extra costs if you or a family member has a health condition, injury or disability lasting

Health and disability costs

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# **Disability Allowance** medical certificate

## Health practitioner to complete



The Disability Allowance is available for reimbursement of additional costs arising from a disability where the following criteria are met:

- 1. The person has a disability which is likely to continue for at least six months; and
- 2. The disability has resulted in a reduction of the person's independent function to the extent that:
  - the person requires ongoing support to undertake the normal functions of life, or
  - the person requires ongoing supervision or treatment by a health practitioner.

For the purposes of qualifying for Disability Allowance, a disability means:

- · physical disability or impairment
- physical illness

- psychiatric illness
- intellectual or psychological disability or impairment
- any other loss or abnormality of psychological, physiological, or anatomical structure or function (including sensory impairment)
- reliance on a guide dog, wheelchair, or other remedial means
- the presence in the body of organisms capable of causing illness.

The information you provide below is covered by our Privacy Statement which lets clients know we may contact health providers to check the health-related information they give us.

For more information go to **workandincome.govt.nz** and search *Disability Allowance*.

Client details 2	Client number  Client's name First names	Surname
Disability details  4	Does the person have a disability that meets to the yes of the person's disability?  What is the nature of the person's disability?  Psychological or psychiatric conditions  Stress (160)  Depression (161)  Bipolar disorder (162)  Schizophrenia (163)  Other psychological/psychiatric (165)  Nervous system disorders  Epilepsy (120)  Multiple sclerosis (121)  Parkinson's disease (122)  Muscular dystrophy (123)  Other nervous system disorders (124)	Ro to Health Practitioner Verification    Please tick the major disabilities or specify below   Immune system disorders   HIV / Aids (140)   Other immune system disorders (141)   Metabolic and endocrine disorders   Diabetes (150)   Other metabolic or endocrine disorders (151)   Substance abuse   Alcohol (170)   Drug (171)   Other substance abuse (172)   Sensory disorders   Blindness (180)
	Cardio-vascular disorders  Heart disease (130)  Stroke (131)  Other cardio-vascular (132)	Other visual / eye (181)  Hearing / ear (182)  Other sensory disorders (183)

	Accident Other disorders	
	Burns (190) Congenital conditions (103)	
	Fractures, dislocations, soft tissue injury (191) Intellectual disability (164)	
	Poisoning, toxic effects (192)  Cancer (104)	
	Internal injuries (193)  Infectious / parasitic diseases (193)	
	Injury to the nervous system (194)  Musculo-skeletal system disorded	er (106)
	Back pain / injury (195) Respiratory disorders (107)	
	Overuse injury [RSI] (196) Genito-urinary disorders (108)	
	Complications of medical or surgical care (197) Blood and blood forming organs	(109)
	Other injury (198) Skin disorders (110)	
	Digestive system disorder (111)	
5	Please indicate the expected duration of the disability:	
	Less than 6 months There may be no entitlement to Disability Allowance	
	6 to 12 months 1 to 2 years 2 to 3 years Permanent (never	reaccecc)
	To to 12 months To 2 years 2 to 3 years Permanent (never	(Cassess)
Varification 6	Places list the type seet and here often visite to de store and lists and with	itionors are
Verification	Please list the type, cost and how often visits to doctors, specialists or nurse pract necessary because of the stated disability:	itioners are
of doctor, specialist	How often Health	n tioner's
or nurse	Type of consultation Cost monthly) initials	
practitioner	\$	
visits	\$	
	\$	
Items,	Please list the pharmaceuticals, items, services or treatments that are necessary a therapeutic value for the stated disability:	and of
services,	Health	practitioner's
treatments, pharmaceu-	Item / service / treatment / pharmaceutical initials	
ticals		
Health	Please print your details below.	
Health practitioner's	Please print your details below. HPI number	
Health practitioner's verification		
practitioner's	HPI number	
practitioner's	HPI number	
practitioner's	HPI number Health practitioner's full name	
practitioner's	HPI number Health practitioner's full name	
practitioner's	HPI number	
practitioner's	HPI number	Year

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Temporary Additional S you can think of, and sti	Support helps with essential costs for a short time ill can't pay for them.	when you've	tried everything
Tell us if you want to apply	Do you want to apply for Temporary Additional S  No Go to page 25  Yes	upport?	
Tell us about 62 any Working for Families tax credits you get	Do you or your partner get any Working for Familinland Revenue?  No Yes If yes, tick the box for the type of  No tax credit Family tax credit  In-work tax credit Best Start tax credit  If yes, please write the details of any tax credits below  Type of tax credit You Your partners \$ \$	tax credits you Minimum fa	_
	\$ \$ \$ \$		
Tell us what essential work-related costs you need to pay to keep working	Are you or your partner working?  No Go to question 65  Yes		
1) INFORMATION FOR Q64:  These are the only work-related essential costs that we may be able to	Do you or your partner have any essential costs to keep working?  No Yes If yes, please write the details below.	_	e to pay  How often?
help you with.  ATTACHMENT FOR Q64: You'll need to show proof of these costs.	Type of cost  Running costs for a vehicle you use to get to and from work	How much?	(For example, weekly, fortnightly)
	Repayment costs for a vehicle you use to get to and from work  Public transport to and from work	\$	
	Telephone, if it is a condition of your work	\$	
	Childcare	\$	

**Temporary Additional Support** 

Tell us how 65 much it costs you for the place where you and your	Are you receiving, or are you applying for, an Accommodation Supplement?  No Yes Go to question 79  Do you pay rent?
family live	No Go to question 72 Yes
1 INFORMATION FOR Q66:  By rent we mean the amount you pay is for your accommodation only and doesn't include other costs such as food or electricity.	Do you pay rent to Kāinga Ora or an approved community housing provider?  No  Yes  What is the total amount of rent paid each week for your home?
ATTACHMENT FOR Q68:	\$
You'll need to show proof of what you pay for rent.	How much of this total amount do you pay for you and your family?
ATTACHMENT FOR Q70: 70	Do you pay water rates separately from your rent?
You'll need to show proof of what you pay for water rates.	No Yes   If yes, tell us how much you pay  How often?
	Go to question 79
<ul> <li>HOW TO ANSWER Q72:</li> <li>For example food, electricity, telephone.</li> <li>INFORMATION FOR Q72:</li> <li>By board we mean the</li> </ul>	Do you pay board?  No Go to question 75  Yes If yes, tell us what costs your board includes
amount you pay for your accommodation where it includes food costs and may also include other costs like	What is the total amount of board you pay for you and your family?
electricity.  ATTACHMENT FOR Q73:  You'll need to show proof of what you pay for board.	What is the name, address and telephone number of the person or organisation you pay board to?
	Go to question 79
75	Do you own the home you live in?  No Go to question 79  Yes

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Only include mortgages you used to buy or alter your	What are your h	nome ownership cos Who do you pay?	How much do you pay?	the payme	do you make nt (such as nthly or yearly)?
home. Include both	First mortgage		\$		, , , , , , , , , , , , , , , , , , , ,
interest and principal.  List any other mortgages	Other mortgage		\$		
such as a second	House insurance		\$		
mortgage or revolving mortgage.	Mortgage insurance	7	\$		
Don't include contents	Rates		\$		
insurance.	Ground lease		\$		
ATTACHMENT FOR Q76:			\$		
You'll need to show proof of your home ownership	Water rates  Body corporate fee	S	\$		
ATTACHMENT FOR Q77: Bring receipts for any repair and maintenance costs.	Did you have to 12 months?	pay for repairs and  Yes   If yes, please	maintenance to y		the last
78	Have you receiv	ved a rates rebate in  Yes Amount \$		<b>?</b> gyear1July 20	
	INO	Yes Amount \$	Raung	g year i July 20	
			to 30	June 20	
① INFORMATION FOR Q79: Essential regular costs	Item	Amount	How often (for example, weekly, fortnightly)?	Start or purchase date	End date
can include:		\$		/ /	/ /
hire purchase		\$		/ /	/ /
vehicle repayments		\$		/ /	/ /
<ul> <li>costs relating to a health condition</li> </ul>		\$		/ /	/ /
or disability		\$		/ /	/ /
lease or hire of an     essential household		\$		1 1	/ /
item such as fridge, washing machine, stove.		\$		1 1	/ /
ATTACHMENT FOR Q79: You'll need to show proof of these costs.	If you don't apply please tell us.	for the Disability Allowa	nce on page 17 and yo	ur costs are heal	th-related,
Phow To ANSWER Q80:  Don't include toll or mobile phone costs.	Do you need a to family circumst			ns, or becaus	e of special
ATTACHMENT FOR Q80: Unless we already have this information, please bring:	No Yes	If yes, please writ	e the details below		
proof of phone payments  proof of the pood such					
<ul> <li>proof of the need, such</li> </ul>					
as a Court Order, or verification from Police, Women's Refuge, or a similar organisation.	How much do you pa	ay?	\$		

Child support	If you pay child support and the set by Inland Revenue, the child Temporary Additional Support. don't, you may not receive the for. We can't include other type	support can be includ You don't have to pro ull amount of Tempor	led when we work vide this informat	out your ion but, if yo	u
81	Do you or your partner have	e child support cos	sts?		
	No, I/we don't have child support  Yes, I/we have child support co		to include them.	Go to quest	ion 85
82	Is the amount you or your parts inland Revenue?	artner have to pay	a formula ass	essment s	et by
	No Go to question 85	Yes			
You can find the amount you have to pay	Please tell us the amount you	An	have to pay. nount you have to y each month	Date you have this amount	
and the date you have	Me	\$		/	/
to pay it from in MyIR or your 'child support to pay'	My partner	\$		,	,
can be found at workandincome.govt. nz/privacy	<ul> <li>We'll need proof of how much you</li> <li>Inland Revenue can share the ir         If you agree, Inland Revenue car         your name, date of birth, IRD nu         We'll use this information to pro         You will still need to let us know         Temporary Additional Support.         amount and resolve any under of         They'll also tell us if they're man         included in your application. We         might have.         We'll ask for your consent each         You can provide your 'child sup         You will still need to let us know if t         you're getting Temporary Addition</li> </ul>	information with us. In tell us about your monimber as well as your cubicess the application for if your child support configuration with you to more over payments. It is againg other types of child support to pay' letter from the amount of child support to the tell of the configuration.	thly child support or rrent and expected r Temporary Additional sts change while you nake sure you're ge ld support for you, tion to help answer emporary Additional Inland Revenue.	costs. They'll side child support on all Support. The getting the getting even if it can't questions your all Support.	t costs. right t be
	I agree that Inland Revenue car Social Development.  My partner agrees that Inland R Ministry of Social Development  I do not agree to my information from Inland Revenue.	Revenue can share their t.	child support cost	s if requested	by the
Tell us what you've done to try to pay your essential costs	What steps have you and yo or increase income?	our partner taken	to get other he	elp, reduce	costs,

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# **Extra Help** partner's form



This form should be completed by the partner of the person applying for Extra Help. If you don't have a partner please go to page 32.

In this form, 'you', 'your	, and 'yourself' means the partner of the person applying for Extra Help.
Tell us about y	Ourself  It's on your Community Services Card, or if you've applied for support from StudyLink or Work and Income before it's on a letter from us.
Tell us the names you've been known by  ATTACHMENT FOR QI: Bring proof of who you are. What you need to bring is explained on page 3.	What is your full name?  Mr Mrs Ms Miss Other  First and middle names  Surname or family name  Is the name on your birth certificate the same as above?  No If no, tell us the name that is on your birth certificate  Yes  First and middle names  Surname or family name
For example, have you had married names, English names, changes by deed poll, or aliases?  ATTACHMENT FOR Q3: Bring your marriage certificate, deed poll, or other proof of any name change.	Have you ever been known by any other name?  No Yes If yes, write them all out below  1. 2.  What name would you like us to call you?  The name I wrote in Question 1 The name I wrote in Question 2  Other If other, write the full name

Tell us more about you	What date were you born?  Day Month Year  Are you:  Male Female Gender diverse
ATTACHMENT FOR Q8: You need to provide proof of your bank account details, such as a bank statement or deposit slip.	What is your Inland Revenue tax number?  What bank account would you want your payments to be paid into?  The account is in the name of:  The account number is:  Bank Branch Account number Suffix
Tell us how we can contact you  To Answer qo: If you live in a rural area, flat/house number could include your RAPID number, fire number, emergency services number.  How to Answer qto: Mailing address can include a PO Box, rural delivery details, or C/O address.	Where do you live?  Flat/House number Street name  Suburb  Town/City  Is your mailing address different from where you live?  No Yes If yes, tell us your mailing address
Please only give us contact details you'd like us to use.	How else can we contact you?  Tick the best way for us to first contact you  Home phone ( )  Mobile phone ( )  Other phone ( )  Do you agree to get emails from us?  No Yes If yes, tell us your email address  I don't have an email address

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Tell us your 13	Tick the group(s) you most identify with.	
ethnicity	Māori	
INFORMATION FOR Q13: We collect this	New Zealand Niuean Samos	an Indian
information for statistics we use in research and	Other European Tokelauan Tonga	n Chinese
future development work.	Cook Island Māori Other If other, write bel	ow Don't want to answe
Tell us about your residence	Do you usually live in New Zealand?  No Yes	
status 15	What best describes your residence status in N	<b>lew 7ealand?</b> Tick only one bo
HOW TO ANSWER Q14:	New Zealand citizen  Go to question 18	TON Zealand. Her only one be
This means you consider New Zealand your home,	by birth	Day Month Year
ou're a legal resident, ou usually live here and	Granted New Zealand citizenship granted	
ou intend to stay.	Go to question 16	Day Month Year
	Granted permanent residency  Date permanent residence granted	Day Month Teal
	Go to question 16	
	Other If other, what is your res	idence status?
16	When did you arrive in New Zealand?	
10	Day Month Year	
17	What country were you born in?	
	,,	

#### 18 Have you ever lived or worked in any countries outside of New Zealand? Tell us if you've lived No Go to question 21 Yes ↓ If yes, please list details below or worked Date you entered Date you left this overseas Name of country this country Reason for being in this country country **INFORMATION FOR Q18:** Periods of overseas residence may: · affect entitlement / to some benefits · mean you're eligible for / / an overseas / benefit or pension. For more information, / / phone **0800 777 227**. / **HOW TO ANSWER Q18:** Your reason for being Do you receive or qualify for a social security benefit, pension or allowance 19 in a country may be from overseas? that you were there for a working holiday, you were living there, Go to question 21 No you were born there. If yes, tick the box that best describes your benefit, pension or allowance Yes Disability or health Retirement or old age Superannuation condition Widow or survivor Child or dependent War related If other, please provide details below **ATTACHMENT FOR Q20:** If you ticked 'yes' for question 19, please give details of the payments 20 You'll need to show you get. us proof of these Payment 1 Payment 2 payments, such as a pension certificate. What country does the payment come from? How much do you get each time the payment is made (in overseas currency)? Is this amount before or after tax? How often do you get the payment (for example, weekly, fortnightly, monthly)? What is the name of your pension, allowance or benefit? What is the payment reference number?

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# Tell us about your work in the last 52 weeks

By 'work' we mean any employment for which you get paid or get other advantages for, such as free or subsidised board, payments in kind, or drawings from a business.

ard, payments in kind, or drawings from a bu	isiness.	
Are you working?  No Go to question 25	′es	
What type of work do you do?  Full-time Part-time Seasonal Self-employed  Who are you working for?  Employer's name	Casual Voluntary	
Employer's contact details  Address  Phone number ( )  Email		
Type of payment (include goods or services)  1. 2. 3. 4.	Amount before tax  \$ \$ \$ \$ \$	Amount after tax  \$ \$ \$ \$
	Are you working?  No Go to question 25  What type of work do you do?  Full-time Part-time Seasonal Self-employed  Who are you working for?  Employer's name  Employer's contact details  Address Phone number ( )  Email  How much are you paid each week?  Type of payment (include goods or services)  1. 2. 3.	What type of work do you do?  Full-time Part-time Casual Seasonal Self-employed Voluntary  Who are you working for?  Employer's name  Employer's contact details  Address Phone number ( )  Email  How much are you paid each week?  Type of payment (include goods or services) Amount before tax  1. \$ 2. \$ 3. \$

# Tell us about your income

#### Did you get income from any of the following sources in the last 52 weeks? 25 Tell us about Wages or salary No Yes income Termination pay No Yes in the last 52 weeks? Redundancy pay No Yes ATTACHMENT FOR Q25: Accident compensation (eg ACC) No Yes Bring a copy of your business accounts. Income insurance (replacement/protection) No Yes Jointly with partner INFORMATION FOR Q25: Farm or business income No Yes Jointly with partner In this application form, 'partner' means the Payments from self-employment or contract work No Yes Jointly with partner person you're married to or in a civil union or Interest from savings, investments, or bonds No Yes Jointly with partner relationship with, not a business partner. Dividends from shares, unit trusts, or No Yes Jointly with partner managed funds Income from rents Jointly with partner No Yes Payments from boarders or flatmates Jointly with partner No Yes Child Support payments (private arrangement or No Yes through Inland Revenue) Other income for a child No Yes Maintenance payments No Yes Payments from a former partner No Yes Student Allowance, scholarship, or Student Loan No Yes living cost payments Overseas pension, benefit or allowance payments No Yes Other superannuation or retirement scheme No Yes income (government or private) Income from an estate, if you've inherited money Jointly with partner No Yes Income from trusts No Yes Jointly with partner Other No Yes Jointly with partner **ATTACHMENT FOR Q26:** Did you answer 'yes' or 'jointly with partner' to any of the sources of income 26 You need to show us listed in question 25? proof of income you've received in the last If yes, tell us the total before-tax amounts, for the last 52 weeks No Yes 52 weeks. Payment made to? Where did the income come from? You Jointly with partner \$ \$ \$ \$ \$ \$ \$ \$

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\$

\$

HOW TO ANSWER Q27: Other types of	Did you get other t	types of payment a	part from money in	the last 52 weeks?
payment include	No Yes	If yes, tell us ab	oout the type of paymer	t and its value
advantages such as free or subsidised	Type of payment	Where d	id it come from?	lts value
goods and services (for example, free				\$
food, subsidised				\$
accommodation).				\$
How To ANSWER Q28: How often do you expect the payment, such as weekly, fortnightly, monthly, one-off. The types of income	Do you expect to g  No Yes  Where will the payment come from?	If yes, write the	payments in the need details below. Tell us the	
you need to include here are listed on		\$	\$	
page 30.		\$	\$	
		\$	\$	
		\$	\$	
		\$	\$	
of debt, gift statements, accounts.	No Yes  Name of to		rite the name of the tru	st





### **Collecting your information**

We collect your personal information, so we can provide income support, NZ Super or Veteran's Pension, Student Allowance, or Loans and connect you with employment, education and housing services. We do this under various Acts, which are all listed on our website at workandincome.govt.nz/privacy

- To help us do this, we collect information about your identity, your relevant history, and your eligibility for our services.
- We get this information directly from you, and we sometimes collect information about you from others, including other government agencies.
- You can choose not to give us your personal information, but we might not be able to help you if you don't.

## **Using your information**

We use the information you give us to make decisions about the best way to help you.

- These decisions may be about:
  - whether you're eligible for our services
  - running our operations and ensuring our services are effective
  - the services we'll provide in the future.

## **Sharing your information**

Sometimes, we need to share your information outside our Ministry to reach our goal of helping New Zealanders to be safe, strong, and independent.

- To do this, we may share your information with:
  - prospective employers to help you find work
  - contracted service providers that help us to help you
  - health providers if we need your medical information to assess your eligibility
  - other government agencies when we have an agreement with them
  - some other governments if you may be eligible to get or are getting an overseas pension.
- We also share personal information when the law says we have to.

## Respecting you and your information

We make sure we follow the Privacy Act to do what's right when we use your information.

- We treat you and your information with respect, by acting responsibly and being ethical.
- We make sure any technology we use meets strict security standards so it keeps your information safe.

## Get in touch if you have a question

You have a right to ask to see your personal information, and to ask for it to be corrected if it's wrong.

- If you have a question or a complaint, please get in touch.
- You can find full details about what we do with personal information in our privacy notice at: workandincome.govt.nz/privacy

# **Obligations and signature**

# Office copy

### Let us know when things change

You need to let us know about changes that might affect the amount you're paid, like:

- starting, stopping or changing jobs
- starting or finishing part-time or full-time study
- changes to your pay or other income, including getting an overseas pension
- starting to run a business (for yourself or someone else).

Changes to information about you or your family, like:

- name, address, contact details or bank account number
- starting or ending a relationship, marriage, or civil union
- a partner passes away
- the number of children in your care, including having another baby.

We also need to know if you:

- · are travelling overseas
- go into or come out of hospital
- are being held in custody or on remand.

## Your rights

If you don't think we have things right or there's something you don't understand:

- call us we can usually fix it over the phone
- you have the right to ask us to review the decision. Find out how at msd.govt.nz/reviews

### **Signature**

- I've answered all the questions that apply to me and my situation
- I understand the changes I need to let you know about
- The information I've given you is true and complete
- If I have given consent on page 24, MSD and Inland Revenue can share information about the child support I have to pay.
- I understand what you do with my personal information and how you protect my privacy.

Applicant's name (print)	Applicant's signature	Day	Month	Year
Applicant's partner's name (print)	Applicant's partner's signature	Day	Month	Year

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# Obligations and signature

# Applicant's copy

### Let us know when things change

You need to let us know about changes that might affect the amount you're paid, like:

- starting, stopping or changing jobs
- starting or finishing part-time or full-time study
- changes to your pay or other income, including getting an overseas pension
- starting to run a business (for yourself or someone else).

Changes to information about you or your family, like:

- name, address, contact details or bank account number
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- I understand what you do with my personal information and how you protect my privacy.

Applicant's name (print)	Applicant's signature	Day	Month	Year
Applicant's partner's name (print)	Applicant's partner's signature	Day	Month	Year

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