New Zealand payments overseas application

If you intend to live or travel overseas for more than 26 weeks and want to be paid your NZ Super, Veteran’s Pension or benefit while you’re away, you need to complete this application before you go. If you are not already getting NZ Super, Veteran’s Pension or a benefit you’ll need to apply before you go. If you have any questions or need help with this form, please call us on 0800 777 227.

What you need to provide

When you apply for payment overseas, please provide the documents below:

- **Your current passport**
- **Previous passports** (including other country passports) to show details of your absences from New Zealand
- **One other type of identification** that helps to prove who you are (for example, a marriage certificate, bank statement, phone or power account, driver licence)
- **One of the documents above must be at least two years old.**
- Your travel itinerary or proof from your travel agent of your departure details and where you’re travelling
- If you want your payments paid to a bank account that’s different to what we already have, you need to provide proof of the new account number. It can be an overseas bank account.

Before you leave

**Important things to do before you leave New Zealand**

- Check your tax obligations with IRD
- Contact the Ministry of Justice if you have outstanding fines
- Make arrangements for any child support payments
- Give a copy of your itinerary to your family and friends
- Update your Will
- Check with the Ministry of Foreign Affairs and Trade for any travel warnings that may affect your plans
Privacy Statement

The Ministry of Social Development includes Work and Income, MSD Housing Assessment, Senior Services, StudyLink and other service lines. The legislation administered by the Ministry of Social Development allows us to check the information that you give us. This may happen when you apply for assistance and at any time after that. The Privacy Act 1993 requires us to tell you why we collect the information and what we will do with it.

Why we collect information

The information you give us is collected under the authority of the legislation administered by the Ministry of Social Development and will be held by the Ministry of Social Development.

The information is collected for the purposes of the legislation administered by the Ministry of Social Development including:

- granting benefits and other assistance under the Social Security Act 2018
- delivering superannuation services under the New Zealand Superannuation and Retirement Income Act 2001
- delivering assistance under the Veterans’ Support Act 2014
- providing services under the Residential Care and Disability Support Services Act 2018
- statistical and research purposes
- providing advice to Government
- providing support and services for you and your family
- providing education related services
- care and protection needs of children
- assessing eligibility for social housing and calculating income-related rents under the Housing Restructuring and Tenancy Matters Act 1992
- assessing whether you and/or your partner may be entitled to an overseas pension, benefit or allowance.

You are not required to give the Ministry of Social Development information, but if you do not give us all the information we ask for, your application for benefits or pensions and other assistance may be declined.

We may contact health practitioners

The Ministry of Social Development may contact health practitioners to check any health related information you give us.

We may use information for public housing

Information you give us when you apply for assistance, and at any time after that, may also be used for public housing purposes under the Housing Restructuring and Tenancy Matters Act 1992, including reviewing your eligibility for social housing or your income-related rent. Public housing is subsidised housing available to people in the greatest need of housing for the duration of their need. It is provided by Housing New Zealand and approved community housing providers.

We may compare the information you give us with information held by other agencies

The information you give us may be compared with information held by other agencies such as Inland Revenue, the Ministry of Justice, Department of Corrections, New Zealand Customs Service, Department of Internal Affairs, Accident Compensation Corporation, Housing New Zealand Corporation, Ministry of Health and Immigration New Zealand. It may also be compared with social security information (for example, pension or benefit information) held by other governments (including Australia, Malta and the Netherlands).

We may share information with Inland Revenue

Under the Tax Administration Act 1994, if you have dependent children, the information you give us may be shared with Inland Revenue for the purpose of administering Working for Families Tax Credits. Inland Revenue may also:

- use the information for the purposes of child support, student loans and taxation
- disclose it to the Ministry of Business, Innovation, and Employment, Statistics New Zealand, the Ministry of Justice, the Accident Compensation Corporation, and the Ministry of Education
- disclose your personal information to your partner.

We may give information to service providers, employers, public housing providers and childcare providers

The Ministry of Social Development may:

- give employers information about you if you use our employment services
- share information with childcare centres to administer your entitlement to childcare assistance
- give information about you to the Tertiary Education Commission, Workbridge, training providers, career services or other agencies that have a formal agreement to provide services on behalf of the Ministry of Social Development, if you use our employment services
- share information about you with public housing providers (such as Housing New Zealand) to administer your housing-related assistance.

We may use your information to give you a better service

Other information that you give us that is not required to assess your entitlement may be used to provide a better service to you.

You have the right to see and correct your information

Under the Privacy Act 1993 you have the right to ask to see all information we hold about you and to ask us to correct that information.
New Zealand payments overseas application

Write your client number here if you know it. This number can be found on your SuperGold Card or Community Services Card if you have one.

Client number

Tell us the names you’ve been known by

1. What is your full name?
   First and middle names
   Surname or family name

2. Have you ever been known by any other name?
   No   Yes  Write them all out below
   1.
   2.

3. What name would you like us to call you?
   The name I wrote in Question 1
   Other  Write the full name
   The name I wrote in Question 2

4. What date were you born?
   Day  Month  Year

Tell us how we can contact you

5. What is your contact address in New Zealand?
   Flat/House number  Street name
   Suburb  Town/City

ATTACHMENT FOR Q1:
Provide proof of who you are. What you need to bring is explained on page 1.

HOW TO ANSWER Q2:
For example, have you had married names, English names, changes by deed poll, or aliases?

ATTACHMENT FOR Q2:
Provide your marriage certificate, deed poll, or other proof of any name change.

HOW TO ANSWER Q5:
If you live in a rural area, flat/house number could include your RAPID number, fire number, emergency services number.
### How can we contact you?

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<td>Home phone</td>
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<tr>
<td>Mobile phone</td>
<td>(      )</td>
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<tr>
<td>Other phone</td>
<td>(      )</td>
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</table>

Tick the best way for us to first contact you.

### Do you agree to get emails from us?

- [ ] No
- [ ] Yes
- [ ] I don't have an email address

Tell us your email address:

### Do you have a partner?

- [ ] No (Go to question 15)
- [ ] Yes

### Tell us about your relationship status

**What is your partner’s full name?**

First and middle names: 
Surname or family name: 

**Has your partner ever been known by any other name?**

- [ ] No
- [ ] Yes

Write them all out below:

1. 
2. 

**What is your partner’s date of birth?**

Day: 
Month: 
Year: 

**What is your relationship status with your partner?**

- [ ] Married
- [ ] In a civil union
- [ ] In a relationship

**Is your partner also going overseas?**

- [ ] No (Go to question 15)
- [ ] Yes

**Has your partner applied for payment overseas of their benefit, pension or allowance?**

- [ ] No
- [ ] Yes
Tell us about your dependent children

**How to answer Q15:**
Please give the names of children you support financially and who live with you as a member of your family, including:
- your own children
- adopted children
- stepchildren
- children at boarding school
- grandchildren / mokopuna.

The child’s name should be the same as on the child’s birth certificate. Tell us the names of all parents of each child.

Do you have dependent children in your care?

- No
- Yes  
  Please provide details below

<table>
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<tr>
<th>Child’s full name</th>
<th>Date of birth</th>
<th>Country of birth</th>
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If you need to include more children in your application, please write these details about each one on a separate sheet of paper, and bring them with this application form.

Are any of these children going overseas with you?

- No
- Yes  
  Which children are going with you?

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<th>Child’s full name</th>
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Overseas intentions

**How to answer Q18:**
If you’re unsure of your intentions please talk with us or call Senior Services on 0800 777 227

What is (or was) your departure date from New Zealand?

Day  
Month  
Year

How long do you intend to live outside New Zealand?

- Permanently
- Temporarily  
  How many months will you be away?

What countries do you intend to go to?

<table>
<thead>
<tr>
<th>Name of country</th>
<th>Entry date</th>
<th>Exit Date</th>
<th>Reason for being in this country</th>
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Would you like to nominate a person to make enquiries with us on your behalf and receive your mail?

- No
- Yes  
  Important: You must complete an “Appointment of Agent” form before you leave New Zealand. You can download the form from workandincome.govt.nz - search on appointment of agent.
What are your overseas address details?

- Flat/House number
- Street name
- Suburb
- Town/City
- Country
- Overseas phone number

Where would you like your payments to be made?

- To a New Zealand bank account.
  - Any transfer of funds overseas from your New Zealand bank account will be your responsibility.
  - Go to question 23

- To a New Zealand bank account temporarily until I advise my overseas bank account details.
  - We'll send a form to your contact address when your application is approved. Any transfer of funds overseas from your New Zealand bank account will be your responsibility.
  - Go to question 23

- To my overseas bank account that I've already opened.
  - We'll pay the initial cost of transferring your payments overseas.
  - Go to question 23

- I'd like the Ministry of Social Development to hold onto my payments until advised of my overseas bank account details.
  - We'll pay the initial cost of transferring your payments overseas.
  - Go to page 7

Please provide details of the account you want your payments made to:

- My New Zealand bank account:
  - The account is in the name of:
  - The account number is:

<table>
<thead>
<tr>
<th>Bank</th>
<th>Branch</th>
<th>Account number</th>
<th>Suffix</th>
</tr>
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OR

- My overseas bank account:
  - Full name of the account
  - Bank name and branch
  - Bank city and country
  - Bank account number
You need to let us know when things change

You need to let us know about changes that might affect the amount you’re paid, like:

- traveling to another country
- changes to your name, address, contact details or bank account number
- starting or ending a relationship, marriage or civil union or if your partner passes away
- you’re granted an overseas social security pension or a similar type of pension
- any other changes that might affect the amount we pay you.

If we have the wrong information we could pay you the wrong amount. If we pay you too much you might have to pay us back.

Declaration

The information I’ve given you is true and complete.

I understand the things I need to let you know.

I’ll advise the person or organisation taking care of my affairs in the event of my death, they need to let the Ministry of Social Development know of my death as quickly as possible.

I understand what you do with my personal information and how you protect my privacy.

Applicant’s name (print)  Applicant’s signature  Date

Please use the checklist on page 1 to help you make sure you give us all the documents we need.