

Extra help

You may be able to get help with transport and accommodation costs. To find out more contact your District Health Board or call the Ministry of Health on **0800 281 222**.

You may also qualify for the Accommodation Supplement, Disability Allowance and other income support. For a guide to our allowances and extra payments ask for our brochures *Need extra help with costs? or How can we help you?*

You may qualify for the **Community Services Card**. This can help reduce the costs of going to the doctor and getting prescriptions. To apply, call our Community Services Card Centre free on **0800 999 999**.

If you have any questions,
you can call us free on
0800 559 009.

If you have any questions,
call us on **0800 559 009** from
7am to 6pm Monday to Friday
and Saturday 8am to 1pm or
contact your Case Manager at
your nearest Service Centre.

**If you are deaf or find it hard to
communicate by phone,** you can
send a message to our Deaf Link
free-fax on **0800 621 621** or email
MSD_Deaf_Services@msd.govt.nz

For more information visit:
Work and Income website
www.workandincome.govt.nz

New Zealand Government

Printed in New Zealand on paper sourced from well-managed sustainable forests using mineral oil free, soy-based vegetable inks.

Financial assistance for live organ donors



Work and Income
Te Hiranga Tangata

A service of the Ministry of Social Development

If you're donating a kidney or liver tissue for transplant within New Zealand, you may be able to get help with any loss of income or extra childcare costs you have because of your operation.

Payments can be made for up to 12 weeks during and after your operation (as certified by a District Health Board medical practitioner or your doctor).

Overseas donors may be able to apply for financial support if their surgery is carried out in New Zealand.

Financial support for donors is intended to reduce financial barriers to donation, rather than to provide full compensation for loss of income or act as an incentive.

Loss of income

If you have a loss of income because of the operation you can get financial support up to the maximum amounts shown below.

If you are...	Maximum weekly payment
Single 18-19 years at home	\$126.92
Single 18-19 years away from home	\$158.65
Single 20-24 years	\$158.65
Single 25 years or over	\$190.39
Married, civil union or de facto couple with or without children (total)	\$317.30
Sole parent	\$272.70

Rates at 1 April 2009

If you are an employee...

The amount you get will be the lower of the maximum weekly payment or your pre-operation net income from employment.

You don't need to have used your employer paid sick leave or annual leave to apply. If you do choose to take leave and your leave payment is lower than your usual income, you can apply to have the amount of difference paid by us – up to the maximums shown.

If you work for yourself...

The amount you get will be the lower of the maximum weekly payment or:

- the wage you pay someone to continue your business *or*
- the difference in your income compared to the same period in previous years *or*
- the difference in your income for this financial year up to 31 March compared to previous years.

Childcare costs

You may be able to get help with childcare costs if you have children under 14 and need extra childcare because of your operation.

If you already get the Childcare or OSCAR Subsidy you may be able to get an increase in your payments.

How to apply

Get an application at www.workandincome.govt.nz. Or you could call us on **0800 559 009**, visit your local Work and Income service centre, or contact a District Health Board transplant co-ordinator or social worker.

We can grant you financial assistance from the date you first contact us, if you complete your application within 20 working days of that date.

Other things you need to know

Payments are not income or asset tested. They are also not taxed, and won't be treated as income for child support, the Student Loan and Working for Families Tax Credits purposes. If you're getting family tax credit, please call Inland Revenue on **0800 227 773** to check if you can still get it.

Do you get a benefit?

Generally, if you get a main benefit you can't get this assistance as well.

You may need to transfer to the Emergency Benefit for a short while after your operation, so that you don't have your usual benefit obligations during that time.

If you are the partner of someone on a benefit, you can ask to be excused from any work test obligations for up to 12 weeks after the operation.

You may also be able to get help with childcare costs. Please talk with your case manager or call us on **0800 559 009** to find out more.